MONTEREY PARK BRUGGEMEYER LIBRARY BOARD OF TRUSTEES AGENDA

Regular Meeting Friends Room, Monterey Park Bruggemeyer Library 318 S. Ramona Avenue, Monterey Park, CA 91754

> TUESDAY January 16, 2018 7:00 P.M.

MISSION STATEMENT

The mission of the Monterey Park Bruggemeyer Library is to meet the cultural, educational, and informational needs of the residents of the City of Monterey Park by providing free and open access to its resources and services

Documents related to an Agenda item are available to the public inspection in the Library Administrative Secretary's Office located at 318 S. Ramona Avenue, Monterey Park, CA 91754 during normal business hours and on the City website at http://www.montereypark.ca.gov/

PUBLIC COMMENTS ON AGENDA ITEMS

You may speak up to 5 minutes on an Agenda item. You may combine up to 2 minutes of time with another person's speaking. No person may speak for more than a total of 10 minutes. The President of the Library Board of Trustees, as confirmed by the Library Board, may change the amount of time allowed for speakers.

Per the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please call the Library Administrative Secretary, (626) 307-1269 at least 24 hours before a meeting for reasonable accommodation. The library and the Friends Room are wheelchair accessible.

CALL TO ORDER President of Library Board of Trustees at 7:00 p.m.

FLAG SALUTE Vice President of the Library Board of Trustees

ROLL CALL David Barron, Betty Morín, Jason Dhing, Gloria Guerrero, Andrew Yam

AGENDA ADDITIONS, DELETIONS, CHANGES AND ADOPTION

PUBLIC COMMUNICATIONS – (Related to items NOT on the Agenda) While all comments are welcome, the Brown Act does not allow the Library Board of Trustees to take action on any item not on the agenda. The Library Board of Trustees may briefly respond to comments after Public Communications is closed. Persons may, in addition to any other matter within the Library Board of Trustees' subject-matter jurisdiction, comment on Agenda Items at this time. If you provide public comment on a specific Agenda item at this time, however, you cannot later provide comments at the time the Agenda Item is considered.

Monterey Park Bruggemeyer Library Board of Trustees Agenda January 16, 2018 Page 2 of 3

1. ORAL AND WRITTEN COMMUNICATIONS

2. APPROVAL OF MINUTES

It is recommended that the Library Board of Trustees:

- (1) Approve the minutes from the regular meeting of November 21, 2017 and December 19, 2017; and
- (2) Take such additional, related, action that may be desirable.

3. CONSENT AGENDA - APPROVAL BY MOTION

Items on the Consent Agenda are considered to be routine, ongoing business and will be enacted by one motion. There is no separate discussion on consent items unless a Library Trustee so requests, in which event the item is removed from the Consent Agenda and considered separately.

FINANCIAL REPORTS AND EXPENDITURES

- a. RECEIPT AND EXPENDITURE REPORT:
 - Monthly Expenditure Summary Report by Object as prepared by Management Services
- b. TRUST AND AGENCY ACCOUNT REPORT:
 - Monthly report on Balances in Library Trust and Agency Accounts
- c. LIBRARY FINES REPORT:
 - Monthly report on fines collected by the library

It is recommended that the Library Board of Trustees:

- (1) Approve the financial reports and expenditures; and
- (2) Take such additional, related, action that may be desirable.

4. CITY LIBRARIAN'S REPORT

5. PRESIDENT'S REPORT

UNFINISHED BUSINESS

6. BY-LAWS OF THE LIBRARY BOARD OF TRUSTEES REVIEW

Review of the current By-Laws of the Library Board of Trustees and discussion of possible changes

It is recommended that the Library Board of Trustees:

- (1) Receive and file this report; and
- (2) Taking such additional, related, action that may be desirable.

NEW BUSINESS

7. TEEN/YA SUB-DIVISION 6002

Presentation regarding library sub-division responsible for services for teens/young adults in the library: YA Librarian Darren Braden

It is recommended that the Library Board of Trustees:

- (1) Receive and file this report; and
- (2) Take such additional, related, action that may be desirable.

Monterey Park Bruggemeyer Library Board of Trustees Agenda January 16, 2018 Page 3 of 3

8. MID-YEAR REPORT

Presentation of mid-fiscal year 2017/18 report on library activities including progress on goals

It is recommended that the Library Board of Trustees:

- (1) Receive and file this report; and
- (2) Take such additional, related, action that may be desirable.

9. STRATEGIC PLAN

Update on the library's progress on goals and objectives within its strategic plan

It is recommended that the Library Board of Trustees:

- (1) Receive and file this report; and;
- (2) Take such additional, related, action that may be desirable.

COMMISSION/BOARD COMMUNICATIONS

Announcements and Agenda items for the next regular or a special meeting from Library Board members

ADJOURNMENT

The next meeting is scheduled for February 20, 2018 at 7:00 P.M. in the Friends Room.



Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 2

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

Approval of Minutes

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Approve the minutes from the regular meeting of November 21, 2017 and December 19, 2017; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

None

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

City Librarian

Prepared by:

Gwen Kishida

Administrative Secretary

ATTACHMENTS:

- 1. November 21, 2017 regular meeting minutes
- 2. December 19, 2017 regular meeting minutes

ATTACHMENT 1
Minutes
Regular Meeting
November 21, 2017

MINUTES MONTEREY PARK BRUGGEMEYER LIBRARY LIBRARY BOARD OF TRUSTEES Regular Meeting

November 21, 2017

The Library Board of Trustees of the Monterey Park Bruggemeyer Library of the City of Monterey Park held a regular meeting of the Board in the Friends Room located at 318 S. Ramona Avenue in the City of Monterey Park on Tuesday, November 21, 2017 at 7:00 p.m.

CALL TO ORDER:

Trustee Barron called the meeting to order at 7:02 P.M.

FLAG SALUTE:

Trustee Morín led the Flag Salute.

ROLL CALL:

BOARD MEMBERS PRESENT:

David M. Barron, Betty Morín and Gloria Guerrero

BOARD MEMBERS ABSENT:

Jason Dhing and Andrew Yam

ALSO PRESENT:

Norma Arvizu, City Librarian; Gwen Kishida, Administrative Secretary; Tito Haes, Interim Public Works Director and William Phan from Cenergy Power

AGENDA ADDITIONS, DELETIONS, CHANGES AND ADOPTION:

It was decided to move up agenda item #7 Solar Panels Project to be addressed after agenda item #1 Oral and Written Communications for the convenience of the guests making a presentation. Trustee Barron also stated that agenda item #8 By-Laws of the Library Board of Trustees Review would be tabled until a future meeting as he wished to have all Trustees present for this discussion.

PUBLIC COMMUNICATIONS:

None

1. ORAL AND WRITTEN COMMUNICATIONS:

None

7. SOLAR PANELS PROJECT

City Librarian Arvizu noted that a year ago, she introduced the possibility of installing solar panels to the library as the City had proposed such a project. Interim Public Works Director Haes announced that the City Council has authorized the City to enter into an agreement with Cenergy Power to undertake the installation of solar panels at the library and other City sites.

Mr. Phan stated that Cenergy Power is an engineering and construction company with extensive experience in integrated solar development. The library project will save the library and City in energy costs and be greener. The system will produce 316530 kwh per year with an annual carbon offset of 236 metric tons of CO2, the carbon equivalent of getting 50 cars

off the road per year. Mr. Phan noted that the amount of reflection off the solar panel array would be less than 2%, the equivalent of reflection off soil. The 500 solar panels at the library would be installed on top of semi-cantilever carport roofs. These would be located along the north and east facing walls of the parking lot. There would be a clearance of 14' (school buses would be able to clear). The library could determine the color of the carports to match the existing facility if desired.

Trustee Morín asked if the library would have input on the project. Interim Public Works Director Haes said that there would be pre-construction meetings and update meetings and the City would listen to the library's recommendations.

Mr. Phan stated that once construction begins, installation will occur in two phases with an estimated four weeks per phase. The area under construction will be blocked off and those spaces will be unusable for the duration of the installation. Construction would usually be from 7:00 a.m. – 4:00 p.m. with occasional Saturdays. The company would coordinate the logistics for delivery of materials which would be stored on the property or nearby. Interim Public Works Director Haes said that construction would not start until a plan has been finalized. The project could begin no earlier than mid-February/March 2018 but the library could request a delay as there are four sites in the City to complete. City Librarian Arvizu said that the library could request the timing of construction depending upon activities or scale back activities once a timeline is determined. Trustee Barron asked if there would be any outages due to installation. Mr. Phan said that they would try to do such work on off hours and if necessary, to notify the library and City well in advance.

Trustee Barron assumed that any savings as a result of the solar panels would go back to the City. City Librarian Arvizu noted that electricity costs are paid from the General Fund. Hopefully the funds that would have gone towards these costs if reduced could be directed to other library budget items. City Librarian Arvizu noted that she had been told that they would not see any significant savings during the first year, but she was very excited about this project and its potential impact for the future.

2. LIBRARY BOARD OF TRUSTEES MINUTES:

Approve the minutes from the regular meeting of October 17, 2017

Because there was not a quorum of Trustees who had been present at the meeting on October 17, 2017, this was carried over to the next meeting.

Action Taken: The Library Board of Trustees tabled the approval of the minutes from the regular meeting of October 17, 2017.

3. CONSENT AGENDA:

- a. Receipt and Expenditure Report
- b. Trust and Agency Accounts Report
- c. Library Fines Report

City Librarian Arvizu noted that at the last meeting, Trustee Barron had asked for a report on fines generated for the library. This report was included in this month's packet and will be included in each month's packet in the future. This month's report covers the cumulative collection of fines from July 1 through October 31, 2017. These fines are deposited into the City's General Fund.

Action Taken: The Library Board of Trustees approved the Consent Agenda.

MOTION: Moved by Trustee Morín and seconded by Trustee Guerrero.

Motion carried by the following vote:

AYE: Trustees Barron, Morín and Guerrero

NO: None ABSTAIN: None

ABSENT: Trustees Dhing and Yam

4. CITY LIBRARIAN'S REPORT:

City Librarian Arvizu reported that the library and City are working together to finalize the maintenance agreement with Innovative Interfaces, the company that provides and services the library's integrated systems including checkout, patron records, cataloging and computer time out. The library has used Innovative Interfaces since 1995 but with the recent more stringent scrutiny of vendor agreements, questions had been raised. The existing agreement allowed for up to a 10% increase per year. The increase has not been more than 2.5 - 5%. Also, the existing agreement stated that Innovative Interfaces had to be informed 90 days in advance of any cancellation but the company only had to notify the library/City 30 days in advance of any increase in fees. The City wanted the library to be notified 90 days as well. The City Council has approved the agreement for this fiscal year as an amendment to this effect was added.

The City Council also wants to know the cost of migrating to a cloud-based server. City Librarian Arvizu noted that this was a goal if Measure LL had passed. Because the server would be cloud-based, it would not be subject to any physical crisis or emergency such as equipment failure or an earthquake. Innovative Interfaces' Millennium system was originally chosen partly because it was the only system that provided Chinese and Spanish language options. Current costs are approximately \$40,000 per year. Migration to a cloud-based server would be an estimated \$67,000. City Librarian Arvizu stated that staff will generate a report, which will be presented to the Library Board and then to the City Council.

City Librarian Arvizu reported that the library and City are also working on finalizing an agreement with Bibliotheca (formerly 3M Library Systems). This agreement covers the library's security gates and check out equipment. Again, the library's agreement with this company pre-dates the current stricter enforcement of the agreement process. There is no record of the agreement going out to bid. The City will have to go to bid on this system or the City Council will have to agree to override the Municipal Code in this instance. Bibliotheca is the only vendor which can provide what the library needs.

The Library Foundation has agreed to purchase 14 chairs for the Friends Room to replace those broken or damaged at a cost of \$3,500. City Librarian Arvizu will come back to the Library Board next year to request the purchase of replacement tables for the Friends Room from the building trust account.

City Librarian Arvizu reported that the library, City, Shepherd of the Hills United Methodist Church and Boys and Girls Club are having issues regarding use of the parking lot. The Boys and Girls Club used to park their vans in the LINC lot. After that was made unavailable due to the condo project built in that location, the library allowed the club to use the library parking lot temporarily. Unfortunately, the Boys and Girls Club has never found alternate parking and there seems to be more vans and more special events with visitors to the Boys and Girls Club using the parking lot. City Librarian Arvizu is setting up a meeting with the Boys and Girls Club and the church. The City Clerk's Office and Public Works are researching whether there was a written agreement allowing the church use of a specific number of spaces in the library parking lot – the church claims that this was agreed to during the sale of its property to the City – or if it was just a verbal agreement as well as if there was a written agreement with the City to allow the Boys and Girls Club a certain number of spaces in its parking lot.

Trustee Guerrero said that when she was on the Library Board when the library building was being constructed, there was a discussion with the church regarding parking but she did not know if there was a contract or if it was only an understanding. The Boys and Girls Club was not involved in these discussions. Trustee Barron suggested checking the minutes of the Library Board and the City Council.

Trustee Morín noted that the minutes from the October meeting stated that 20 students were needed to proceed with the Spanish class but that amount had not yet been met. She asked if the class had been cancelled. City Librarian Arvizu stated that the library proceeded with the class. They are still awaiting confirmation of funding from Dr. Ed Wong and are paying the instructor's salary out of the literacy trust account until then. There is also interest from adults wishing to take Spanish.

City Librarian Arvizu reported that the Library Foundation is again promoting a Holiday Wish List hoping to encourage library patrons to donate towards the purchase of staff-recommended items. Asian American Economic Development Enterprises (AAEDE) has pledged to help support the wish list as well.

5. PRESIDENT'S REPORT:

Trustee Barron noted that he had seen a television report on the influx of the homeless at libraries. He recommended that any police involvement be first reported to the City Librarian as time might be critical and she would be better versed in library needs and procedures.

Trustee Barron noted that the By-Laws for the Library Trustees require that formal notices of cumulative absences leading to a warning or termination be sent by registered mail. This is one of the provisions that he wishes to discuss about the By-Laws but he wants to make sure that Board members are informed, especially the newer members.

Trustee Barron reported that he did attend the City Council meeting when the agreement with Innovative Interfaces was on the agenda and spoke in support of the City Librarian regarding this issue. He asked that the City Librarian notify the Library Board when there is a need for Trustees to be present at City Council meetings to support the library in matters concerning the library.

UNFINISHED BUSINESS:

6. HOLIDAY STAFF LUNCHEON:

Trustee Barron noted that he had volunteered to be in charge of the holiday staff luncheon to take place on December 12 starting at 10:30 a.m. Traditionally, each Trustee has donated \$25 – Trustee Yam has already given Trustee Barron \$30. The Library Foundation and Friends of the Library traditionally give \$100 each but this year offered \$225 each. They are aware that the Library Board members donate towards this event out of their own pockets (and more than once the organizer donated additional funds to cover costs), so they were more generous. Trustee Barron said that he is planning for 60 people.

7. DECEMBER 2017 MEETING:

Action Taken: The Library Board of Trustees cancelled the scheduled meeting for December 19, 2017.

MOTION: Moved by Trustee Guerrero and seconded by Trustee Morín.

Motion carried by the following vote:

AYE: Trustees Barron, Morín and Guerrero

NO: None ABSTAIN: None

ABSENT: Trustees Dhing and Yam

10. 2018 HOLIDAY SCHEDULE:

The Library Board of Trustees reviewed the list of dates when the library will be closed due to Federal / City holidays in 2018.

Trustee Barron noted that he had expressed reservations previously to closing weekends before or after holidays. He understood that City Librarian Arvizu had explained that full-time library staff are also City employees and belong to employees' represented groups. Library staff are entitled to the same holiday schedule as other City employees. The library used to be open on weekends before or after holidays but used part-time staff to do so. Because of budget issues, the library no longer has that amount of staffing. City Librarian Arvizu noted that a similar complaint had been lodged with the City Council and she had responded to the complainant and provided the reasons for the closures to the City Council as well.

Action taken: The Library Board of Trustees approved the 2018 holiday closure schedule.

MOTION:

Moved by Trustee Guerrero and seconded by Trustee Morín.

Motion carried by the following vote:

AYE:

Trustees Morin and Guerrero

NO:

Trustee Barron

ABSTAIN:

None

ABSENT:

Trustees Dhing and Yam

ANNOUNCEMENTS/COMMISSION COMMUNICATIONS:

None

ADJOURNMENT:

There being no further business for consideration, the meeting was adjourned at 8:35 p.m.

City Librarian

ATTACHMENT 1
Minutes
Regular Meeting
December 19, 2017

MINUTES MONTEREY PARK BRUGGEMEYER LIBRARY LIBRARY BOARD OF TRUSTEES Regular Meeting

December 19, 2017

The regular meeting of the Library Board of Trustees of the Monterey Park Bruggemeyer Library of the City of Monterey Park, scheduled to be held in the Friends Room located at 318 S. Ramona Avenue in the City of Monterey Park on Tuesday, December 19, 2017 at 7:00 p.m., was cancelled due to a lack of agenda items.

The next regular meeting of the Library Board of Trustees of the Monterey Park Bruggemeyer Library of the City of Monterey Park is scheduled for January 16, 2018 at 7:00 p.m. in the Friends Room located at 318 S. Ramona Avenue in the City of Monterey Park.

City Librarian

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Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 3

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

Consent Agenda

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Approve the financial reports and expenditures; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

Attached are the Receipt and Expenditures Report, the Trust and Agency Account Report and Library Fines Report for December 2017.

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

City Librarian

Prepared by

Gwen Kishida Administrative Secretary

ATTACHMENTS:

- 1. Receipt and Expenditures Report for December 2017
- 2. Trust and Agency Account Report for December 2017
- 3. Library Fines Report for December 2017

ATTACHMENT 1 Receipt and Expenditure Report December 2017

PAGE 1

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CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

DEPT SERIES: 6000 Series 6000

DEPARTMENT : 6001 ADMINISTRATION

		EXPENDITURE-	ITURE		UNENCOMBERED	
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED FUND
11200 PERMANENT SALARIES	177.276.00-	20.711.05	9,66	00.0	87.608.24-	
DEART TIME	39,240,00-	4,786.	776.6	0	5,463.3	0.6 001
11500 SEPARATION BENEFITS	10,401.00-	866.7	5,200.	0	5,200.5	0 001
12200 LIFE INSURANCE	359.00-	2.8	222.3	0.	136.7	1.9 001
12300 MEDICAL INSURANCE	17,719.00-	44.5	,087.3	0.	7,631.68-	6.9 001
	578.00	372.51	665.5	00.00	91	4.6
		47.4	35.2	0.	833.71-	6.9 001
12400 DENTAL INSURANCE	1,221.00-	03.3	. 7	0.	09.2	8.3 001
12500 WORKERS COMPENSATION	3,073.00-	256.08	.5	00.00	, 53	0
	51,010.00-	68.7	,471.9	0.	5	3.9 001
006	792.00-	32.0	62.0	0.	330.00-	8.3 001
12950 VISION PLAN	436.00-	72.64		00.0	181.76-	8.3 001
Object 1000 Total	305,674.00-	36,234.15	161,791.80	00.00	143,882.20-	52.9
21250 OFFICE PAPER PRODUCTS	450.00-	0.	8.3	00.00	351.70-	1.8 001
21350 OTHER OFFICE SUPPLIES		129.13	1,053.69	00.00		01
22150 CLEANING & SANITATION SUPPLIE	9,963.00-	0.	,480.9	00.0	6,482.10-	4.
Object 2000 Total	15,913.00-	129.13	4,632.89	00.00	11,280.11-	29.1
1700 DATA	10,224.00-	803.00	4,818.00	00.00		47.1 0010
1700 DATA F		00.00	°.	0.	,864.0	.0 013
		0.	0.	0.	2,500.00-	0.0 0010
O TELEPHONE		5	.990	00.00	,933.5	1.3 001
2150 TECHNOLOGY		25.5	,553.0	٥.	, 55	0.0 001
2150		3.1	,838.9		,839.0	50.0 0131
2200 POSTAGE		6.	09.4	0.		1.0 001
3100		0.	8.1	0.	,251.8	6.5 001
	1,370.00-	0.0	7	00.00	38.0	.3 001
0019		7.2	84.3	°.	, 01	.8 001
6100 ELEC		96.8	6.906,	0	,483.0	8.2 013
6200 GAS SERVICE		0.5	85.2	٥.	9	.6 001
8100 REPAIRS & MTC BUII		0.		0.	0,63	.80
8400 R&M MACHINERY AND	11,520.00-		503.		016.2	4.4 001
400 R&M MACHI	00	ς.	9.9	0.	,119.9	.7 01
39250 PRINTING & DUPLICATING	500.00-	ω. ω	ω.	00.0	•	8 001

CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT

FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

DEPT SERIES: 6000 Series 6000

DEPARTMENT: 6001 ADMINISTRATION

		EXPENDITURE	ITURE		UNENCUMBERED	
OBJECT DESCRIPTION	APPROPRIATION	APPROPRIATION PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	BALANCE % USED FUND
39300 DUES/MEMBERSHIPS	3,150.00-	00.00	150.00	00.00	3,000.00-	4.8 0010
Object 3000 Total	193,140.00-	10,631.69	85,399.43	00.0	107,740.57-	44.2
41100 SERVICES/OTHER GOVT. AGENCIES	3,000.00-	00.00	00.00	00.00	3,000.00-	0.0 0010
42200 LEASE PRINCIPAL PAYMENT	372,517.00-	184,500.88	184,500.88	00.00	188,016.12-	49.5 0131
42240 LOAN INTEREST	10,679.00-	7,096.44	7,096.44	00.0	3,582.56-	66.5 0131
Object 4000 Total	386,196.00-	191,597.32	191,597.32	00.0	194,598.68-	49.6
DEPARTMENT: 6001 TOTAL	900,923.00-	238,592.29	443,421.44	0.00	457,501.56-	49.2

CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

DEPT SERIES: 6000 Series 6000

DEPARTMENT : 6002 REFERENCE AND ADULT SERVICES

		EXPENDITURE-	TURE		UNENCUMBERED	
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED FUND
11200 DEDMANENT CALADIEC	235 877 08-	78 586	116 632 96	c	119 244 12-	49 5 0010
TMTW TOVO			101011		1007	100
FARI LIME	00.0	0 0	1,430.4		7,400.40	
	31,214.00-	V (72.4	٠, ١	,821.52	3.3 UL3
11500 SEPARATION BENEFITS	14,446.00-	,203.8	,223.0	0	22.9	0.0 0.0
12200 LIFE INSURANCE	468.00-	17.0	312.00	0.	156.00-	6.7 001
12300 MEDICAL INSURANCE	32,819.00-	∞.	,38	0.	٠.	9.0 001
12350 MEDICARE INSURANCE	3,389.00-	400.01	60.4	0.	8.5	2.0 001
12350 MEDICARE INSURANCE	00.00	5.8	9.	٥.	58.64	.00 013
12370 PART TIME RETIREMENT	628.00-	0.	Н	0.	6.8	9.5 001
12370 PART TIME RETIREMENT	1,248.00-	71.19		00.0	1,086.24-	13.0 0131
12400 DENTAL INSURANCE	2,130.00-	59.9	239.	0.	0.1	8.2 001
12500 WORKERS COMPENSATION	3,073.00-	6.0	5	0.	1,536.48-	0.0 001
12600 RETIREMENT	67,837.59-	81.9	632.7	0.	34,204.82-	9.6 001
12750 CITY 401 PLAN	00.00	25.00	25.00	0.	0.	00 001
12900 LONG TERM DISABILITY	1,188.00-		93.0	0.	95.0	8.3 001
12950 VISION PLAN	-00.919	124.58	362.58	00.0	253.42-	58.9 0010
Object 1000 Total	394,933.67-	46,689.13	195,152.79	00.0	199,780.88-	49.4
21350 OTHER OFFICE SUPPLIES	2,000.00-	\vdash	.2	00.0	0.7	001
22750 OTHER OPERATING SUPPLIES	00.00	213.66	213.66	00.0	213.66	0.00 0428
Object 2000 Total	2,000.00-	00.00	712.94	0.00	1,287.06-	35.6
31950 OTHER PROFESSIONAL SERVICES	00.00	500.00	3,100.00	00.0	3,100.00	0.00 0428
Object 3000 Total	00.00	200.00	3,100.00	00.0	3,100.00	0.00
40000 BOOKS & SUBSCRIPTIONS 40500 LIBRARY DATABASES	31,000.00-5,000.00-	0.00	4,817.05	0.00	26,182.95- 5,000.00-	15.5 0010 0.0 0010
Object 4000 Total	36,000.00-	00.00	4,817.05	00.00	31,182.95-	13.4
DEPARTMENT: 6002 TOTAL	432,933.67-	47,189.13	203,782.78	00.0	229,150.89-	47.1

EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017 CITY OF MONTEREY PARK

50.0% YEAR COMPLETE

Series 6000 DEPT SERIES: 6000

TECHNICAL SERVICES DEPARTMENT : 6003

		EXPENDITURE	ITURE		UNENCOMBERED	
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED FUND
11200 PERMANENT SALARIES	259,066.93-	31,863.05	129,781.40	00.0	129,285.53-	50.1 0010
11300 PART TIME SALARIES	16,640.00-	484.09	1,728.03	00.0	14,911.97-	10.4 0010
11400 OVERTIME SALARIES	00.00	00.00	121.79	00.0	121.79	0.00 0010
11500 SEPARATION BENEFITS	19,646.00-	1,637.17	9,822.98	00.00	9,823.02-	50.0 0010
12200 LIFE INSURANCE	624.00-	156.00	416.00	00.00	208.00-	66.7 0010
12300 MEDICAL INSURANCE	42,231.00-	7,516.10	25,192.33	0.	17,038.67-	59.6 0010
12350 MEDICARE INSURANCE	3,704.00-	503.63	1,919.50	00.00	1,784.50-	51.8 0010
12370 PART TIME RETIREMENT	-00.999	19.36	69.14	0.	-98.86-	10.4 0012
12400 DENTAL INSURANCE	2,740.00-	461.64	1,595.74	00.00	1,144.26-	58.2 0010
12500 WORKERS COMPENSATION	4,286.00-	357.17	2,142.98	•	2,143.02-	50.0 0010
12600 RETIREMENT	74,135.82-	8,569.43	37,433.09	00.0	36,702.73-	50.5 0012
12750 CITY 401 PLAN	00.00	50.00	50.00	00.0	50.00	0.00 0010
12900 LONG TERM DISABILITY	1,584.00-	264.00	924.00	00.00		58.3 0010
12950 VISION PLAN	657.00-	142.39	397.14	00.0	259.86-	60.5 0010
Object 1000 Total	425,980.75-	52,024.03	211,594.12	00.0	214,386.63-	49.7
22450 LIBRARY SUPPLIES/CIRC/AV/ETC	7,200.00-	00.00	3,314.28	00.00	3,885.72-	46.0 0010
Object 2000 Total	7,200.00-	00.00	3,314.28	00.00	3,885.72-	46.0
31700 DATA PROCESSING	-00.000.9	00.00	3,860.28	•	2,139.72-	64.3 0010
31700 DATA PROCESSING	6,834.00-	•	00.00	00.0	6,834.00-	0.0 0131
38400 R&M MACHINERY AND EQUIPMENT	84,850.00-	•	33,887.33	39,445.92	11,516.75-	86.4 0010
39250 PRINTING & DUPLICATING	-00.056	00.0	00.0	00.0	-00.056	0.0 0010
Object 3000 Total	98,634.00-	00.00	37,747.61	39,445.92	21,440.47-	78.3
DEPARTMENT: 6003 TOTAL	531,814.75-	52,024.03	252,656.01	39,445.92	239,712.82-	54.9

EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017 CITY OF MONTEREY PARK

50.0% YEAR COMPLETE

Series 6000 DEPT SERIES: 6000

CIRCULATION DEPARTMENT : 6004

		EXPENDITURE	[TURE		UNENCUMBERED	
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED FUND
11200 PERMANENT SALARIES	203,379.00-	\mathcal{L}	386.7	00.0	3,992.2	3.8 0
11300 PART TIME SALARIES	48,878.00-	4,782.47	24,995.45	00.00	23,882.55-	51.1 0010
11300 PART TIME SALARIES	31,152.00-	4,455.14	17,008.61	00.00	14,143.39-	54.6 0131
11400 OVERTIME SALARIES	00.00	57.69	283.79	00.00	283.79	0.00 0010
11500 SEPARATION BENEFITS	17,797.00-	1,483.08	8,898.52	00.00	8,898.48-	50.0 0010
12200 LIFE INSURANCE	624.00-	156.00	416.00	00.00	208.00-	66.7 0010
12300 MEDICAL INSURANCE	42,204.00-	7,738.08	25,242.98	00.00	16,961.02-	59.8 0010
12350 MEDICARE INSURANCE	2,933.00-	447.23	2,023.32	00.0	-89.606	69.0 0010
12350 MEDICARE INSURANCE	00.00	64.60	157.08	00.00	157.08	0.00 0131
12370 PART TIME RETIREMENT	00.00	191,31	442.32	00.00	442.32	0.00 0012
12370 PART TIME RETIREMENT	4,000.00-	178.20	1,237.91	00.00	2,762.09-	0
12400 DENTAL INSURANCE	2,031.00-	338.36	1,184.26	00.00	846.74-	58.3 0010
12500 WORKERS COMPENSATION	5,420.00-	451.67	2,709.98	00.00	2,710.02-	50.0 0010
12600 RETIREMENT	58,591.04-	7,256.33	31,572.02	00.00	27,019.02-	53.9 0012
12750 CITY 401 PLAN	00.00	75.00	75.00	00.00	75.00	0.00 0010
12900 LONG TERM DISABILITY	1,584.00-	264.00	924.00	00.0	-00.099	58.3 0010
12950 VISION PLAN	519.00-	125.45	341.30	00.0	177.70-	65.8 0010
Object 1000 Total	419,112.04-	55,021.48	226,899.26	00.00	192,212.78-	54.1
22450 LIBRARY SUPPLIES/CIRC/AV/ETC	3,020.00-	00.00	108.43	00.00	2,911.57-	3.6 0010
Object 2000 Total	3,020.00-	00.00	108.43	00.0	2,911.57-	3.6
38400 R&M MACHINERY AND EQUIPMENT 39250 PRINTING & DUPLICATING	4,900.00-	00.0	00.00	00.00	4,900.00- 250.00-	0.0 0010 0.0 0010
Object 3000 Total	5,150.00-	0.00	00.00	00.00	5,150.00-	0.0
DEPARTMENT: 6004 TOTAL	427,282.04-	55,021.48	227,007.69	00.0	200,274.35-	53.1

PAGE 6

01/11/2018 3:12:39 PM

EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017 CITY OF MONTEREY PARK

50.0% YEAR COMPLETE

Series 6000 DEPT SERIES: 6000

LITERACY DEPARTMENT : 6005

		EXPENDITURE-	CTURE		UNENCUMBERED	
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCOMBERED	BALANCE	% USED FUND
11200 DEBMANENT SALLABIES	-00 660 62	ζ.	679		6 412 1	
O DEPMANENT	_		719.5		7 126 50	410 1 6
PERMANENT		00.0		00.00	791.00	16
11300 PART TIME SALARIES	20,905.00-	,617.4	91.5	0.	8,013.	.7 014
11300 PART TIME SALARIES	_	026.1	,330.4		,195.5	.1 016
11300 PART TIME SALARIES	0	57.8	57.8	00.00	,020.13	.1 04
11300 PART TIME SALARIES	14,000.00-	70.1	0.0	0.	,279.9	3.7 045
11400 OVERTIME SALARIES	00.00	0.	19.70	0	19.7	.00 001
11500 SEPARATION BENEFITS	3,583.00-	8.5	,791.5	00.00	, 79	
11500 SEPARATION BENEFITS	4,247.00-	53.9	23.4	0.	.5	0.0 014
12200 LIFE INSURANCE		9.0	104.0	0.	2.0	6.7 001
12200 LIFE INSURANCE	110.00-	00.00	0.	0		.0 01
12200 LIFE INSURANCE	47.00-	0.	0.	0.	7.0	.0 016
12300 MEDICAL INSURANCE	12,269.00-	2,274.80	ω	•	, 90	.0 001
12300 MEDICAL INSURANCE	3.00	0.0	0	0.	8.0	.0 014
12300 MEDICAL INSURANCE	.00	0.	0.		,852.0	.0 016
12350 MEDICARE INSURANCE	00.0	0.0	4.7	٥.	\sim	7.5 001
12350 MEDICARE INSURANCE	0	4.	26.3	0.	06.7	2.3 014
12350 MEDICARE INSURANCE	186.00-	4.8	4.5		1.4	0.8 016
0	00.0	ά.	$^{\circ}$	0	2.29	00 044
0	00.00	.5	. 7	0.	٠.	.00 045
12370 PART TIME RETIREMENT	00.00	ω.	ω.		6.32	.00 001
12370 PART TIME RETIREMENT	0	. 7	04.1	0.	36.8	4.
12370 PART TIME RETIREMENT	421.00-	1.0			7.7	1.1 016
12400 DENTAL INSURANCE	-00.065	98.28	43.9	0.	4	8.3 0
12400 DENTAL INSURANCE	21.00-	0.	°.	0.	1.0	.0 014
12400 DENTAL INSURANCE	0	0.	0.	0.	0.	.0 016
	0	34.8	0.60	0	8.9	0.0 0.0
		9.4	,690.5	0.	,025.7	.4 001
12600 RETIREMENT	0	40.8	22.9	0	\sim	4.2 014
O RETIR	12.00	٥.	0.	٥.	,91	0 0.
900 LONG	396.00-	٥.			165.00-	.3 001
006	78.00	0.	0.	0.	7	.0 014
006	σ	00.00	0.0	0	119.00-	0.0 0163
12950 VISION PLAN	139.00-	0.		•	8.2	.1 001

CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

DEPT SERIES: 6000 Series 6000

DEPARTMENT : 6005 LITERACY

0163 0445 0454 0445 0445 0445 0445 0445 0445 % USED FUND 0454 0142 0142 50.9 0.0 0.0 0.0 17.5 0.0 1.3 0.0 25.4 0.0 3.7 43.8 25.8 33.5 35.1 14.9 BALANCE UNENCUMBERED 58.00-162,731.01-2,500.00-3,727.51-1,238.00-2,000.00-2,800.00-212.85-2,468.00-2,582.00-3,651.81-183,361.18-135.00-1,227.51-8,718.85-1,950.00-8,183.81 ENCUMBERED 0.00 0.00 00.0 0.00 00.0 00.0 00.0 00.0 00.0 0.00 00.0 00.0 00.0 00.0 0.00 00.0 0.00 YEAR TO DATE 32.00 00.0 0.00 00.0 00.0 88,111.19 1,272.49 1,272.49 37.15 2,848.19 2,848.19 92,563.02 262.00 331.15 0.00 -----EXPENDITURE-----APPROPRIATION PERIOD TO DATE 00.0 00.0 00.0 00.0 00.0 00.0 00.0 00.0 00.0 00.0 0.00 21,008.18 230.00 230.00 20,778.18 2,800.00-6,500.00-2,500.00-5,000.00-1,500.00-2,000.00-2,582.00-1,950.00-275,924.20-250.00-2,500.00-11,032.00-9,050.00-135.00 58.00 250,842.20 2,500.00 OTHER PROFESSIONAL SERVICES R&M MACHINERY AND EQUIPMENT TOTAL PRINTING & DUPLICATING BOOKS & SUBSCRIPTIONS BOOKS & SUBSCRIPTIONS OTHER OFFICE SUPPLIES OTHER OFFICE SUPPLIES 6005 Object 1000 Total Object 2000 Total Object 4000 Total Object 3000 Total LIBRARY DATABASES DUES/MEMBERSHIPS DEPARTMENT: OBJECT DESCRIPTION VISION PLAN VISION PLAN POSTAGE 12950 21350 39250 39300 21350 38400 40000 40500 12950 31950 32200 40000

CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

DEPT SERIES: 6000 Series 6000

DEPARTMENT : 6006 CHILDREN'S SERVICES

		EXPENDITURE-	ITURE		UNENCUMBERED	•
OBJECT DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED FUND
11200 DEPMANENT SALARIES	183 074 08-	576 9	1 8 9 1		1 505 9	
					1 (
	_	, 20%.	724		8,1/5.6	/.6 UL3
	0	90.8	,345.0	•	,344.9	0.0 0.1
12200 LIFE INSURANCE	0	7.0	12.0	0.	0.	6.7 001
12300 MEDICAL INSURANCE	0	71.7	66.5	0.	,425.4	8.5 001
12350 MEDICARE INSURANCE	2,627.00-	8.2	,384.	0.	1,242.23-	2.7 001
12350 MEDICARE INSURANCE	00.00	4.	. 7	0.	. 7	.00 013
12370 PART TIME RETIREMENT	1,605.00-	0.7	7.0	0.	8.0	7.3 013
12400 DENTAL INSURANCE	1,141.00-	75.1	612.92	0.	528.08-	3.7 001
12500 WORKERS COMPENSATION	3,154.00-	262.83	0.	00.0	1,576.98-	50.0 0010
RETIR	52,687.72-	9.	,41	°.	26,269.28-	0.1 001
12750 CITY 401 PLAN	00.00	5.0	5.0	°.	75.00	.00 001
12900 LONG TERM DISABILITY	1,188.00-	°.	93.0	0.	9	8.3 001
12950 VISION PLAN	496.00-	8.2		00.00		1.9 001
Object 1000 Total	304,922.80-	35,996.54	148,759.32	00.00	156,163.48-	48.8
22450 LIBRARY SUPPLIES/CIRC/AV/ETC 22450 LIBRARY SUPPLIES/CIRC/AV/ETC	6,500.00-	237.00	1,337.97	00.00	5,162.03- 952.45-	20.6 0010 4.8 0131
Object 2000 Total	7,500.00-	237.00	1,385.52	00.00	6,114.48-	18.5
39250 PRINTING & DUPLICATING	250.00-	00.0	00.00	00.00	250.00-	0.0 0010
Object 3000 Total	250.00-	00.00	00.00	00.00	250.00-	0.0
BOOKS &	15,000.00-	00.00	00.00	0.	0	.0 001
BOOKS &	-00.892.00-	00.0	$^{\circ}$	00.0	5,739.92-	41.2 0131
000 BOOKS &	7,500.00-	00.0	4,		7.0	.6 053
40500 LIBRARY DATABASES	625.00-		0.	0.	5.0	.0 013
Object 4000 Total	32,888.00-	00.00	11,496.07	00.00	21,391.93-	35.0
DEPARTMENT: 6006 TOTAL	345,560.80-	36,233.54	161,640.91	00.0	183,919.89-	46.8
DEPT SERIES: 6000 TOTAL	2,914,438.46-	450,068.65	1,381,071.85	39,445.92	1,493,920.69-	48.7

CITY OF MONTEREY PARK EXPENDITURE SUMMARY REPORT BY OBJECT

FROM 12/01/2017 TO 12/31/2017

17/07/10 TO T7/21/

\$450,068.65 \$1,381,071.85

\$2,914,438.46-

\$39,445.92 \$1,493,920.69- 48.7

50.0% YEAR COMPLETE

REPORT TOTALS

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CITY OF MONTEREY PARK

EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017

50.0% YEAR COMPLETE

OBJECT CATEGORY SUMMARY

E C	אסדוים דמי מיסד מיסד. מס	HANDERS OF THE CONTRACT OF THE CONTRACT OF COLORS	EXP	EXPENDITURE	CHARRED	UNENCUMBERED RATANCE	· %
000	L DESCRIPTION	TOTTUTE TOUT TO	THE COUNTY				
1000	SALARY & BENEFITS	2,101,465.46-	246,743.51	1,032,308.48	00.00	1,069,156.98-	49.1
2000	OPERATION EXPENDITURES	40,633.00-	366.13	11,426.55	00.00	29,206.45-	28.1
3000	PROFESSIONAL EXPENDITURES	306,224.00-	11,361.69	126,578.19	39,445.92	140,199.89-	54.2
4000	OTHER OVERHEAD	466,116.00-	191,597.32	210,758.63	00.00	255,357.37-	45.2
	TOTALS	\$2,914,438.46-	\$450,068.65	\$1,381,071.85	\$39,445.92	\$39,445.92 \$1,493,920.69-	48.7

CITY OF MONTEREY PARK

EXPENDITURE SUMMARY REPORT BY OBJECT FROM 12/01/2017 TO 12/31/2017 FUND SUMMARY

50.0% YEAR COMPLETE

			EXPENDITURE	ITURE		UNENCUMBERED	
FUND	FUND DESCRIPTION	APPROPRIATION	PERIOD TO DATE	YEAR TO DATE	ENCUMBERED	BALANCE	% USED
0010	GENERAL FUND	1,884,083.09-	202,238.17	918,747.90	39,445.92	925,889.27-	50.9
0012	RETIREMENT FUND	327,841.37-	38,364.05	169,782.92	00.00	158,058.45-	51.8
0131	LIBRARY TAX FUND	531,669.00-	201,734.35	247,799.47	00.00	283,869.53-	46.6
0142	EL CIVIC EDUCATION GRANT	79,746.00-	4,460.46	19,987.95	00.0	59,758.05-	25.1
0163	CAL LIBRARY LITERACY SVC GRAN	32,921.00-	1,082.12	4,598.18	00.00	28,322.82-	14.0
0428	CA COUNCIL FOR THE HUMANITIES	00.00	713.66	3,313.66	00.00	3,313.66	00.00
0445	LITERACY TRUST GRANT	32,178.00-	390.16	4,611.99	00.00	27,566.01-	14.3
0454	LIBRARY PASSPORT TRUST GRANT	18,500.00-	1,085.68	4,756.79	00.00	13,743.21-	25.7
0230	LIBRARY BILINGUAL BOOKS GRANT	7,500.00-	00.00	7,472.99	00.00	27.01-	9.66
	TOTALS	\$2,914,438,46-	\$450,068.65 \$1,381,071.85	\$1,381,071,85	\$39,445.92	\$39,445.92 \$1,493,920.69-	48.7

ATTACHMENT 2

Trust and Agency Account Report December 2017

CITY OF MONTEREY PARK INTEROFFICE MEMO

DATE: December 31, 2017

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

Balances in Library Trust and Agency Accounts as of December 31, 2017

General	Donations	(0075 450	0075	08250)
Ocherai	Donamons	IUU/J TJU	UU/3	VU23VI

Beginning Balance	\$ 813.44
Deposits	0.00
Disbursements	(0.00)
Total Ending Balance	\$ 813.44

Library Automation and Water Bill Donation (0075 450 0075 08260)

Beginning Balance		\$ 18,575.97
Deposits	(Water Bill Donation: 12/31/17)	443.00
Disbursements		(0.00)
Total Ending Balanc	e	\$ 19,018.97

<u>Literacy Program (0075 450 0075 08270)</u>

Beginning Balance	\$ 61,656.36
Deposits	3,000.00
Disbursements	(0.00)
Total Ending Balance	\$ 64,656.36

RESTRICTED ACCOUNTS:

Funds may be used at the discretion of the Board of Trustees for any item which would benefit the Library. This account includes the former trust accounts Bruggemeyer Memorial Library, Francisco Alonso Trust, Edgar Cohn Memorial Lecture Series and Rita Valenzuela Trust. Please note that the total comprising Rita Valenzuela's portion of this account remains at \$7,104.50.

Library Trust Accounts (0075 450 0075 08230)

Beginning Balance	\$ 10,313.31
Deposits	0.00
Disbursements	(0.00)
Total Ending Balance	\$ 10,313.31

TOTAL REGULAR TRUST ACCOUNT BALANCES:

\$_94,802.08

Library Trust and Agency Accounts December 31, 2017 Page 2 of 2

Library Building	Trust Fund (0075 450 0075 08320)	

Beginning Balance	\$	90,457.90
Deposits		0.00
Disbursements		(0.00)
Total Ending Balance	\$_	90,457.90

Passport Services (0075 450 0075 08325)

Beginning Balance		\$ 54,863.29
Deposits	(Passport fees)	745.00
	(Passport fees)	995.00
	(Passport fees)	970.00
Disbursements		(0.00)
Total Ending Balance		\$ 57,573,29

GRAND TOTAL OF ALL TRUST ACCOUNT BALANCES:

\$ 242,833.27

Interest income is recorded quarterly.

Measure C Funds:	FY 1998-99	\$460,964.15
	FY 1999-00	\$475,133.42
	FY 2000-01	\$483,445.07
	FY 2001-02	\$484,517.08
	FY 2002-03	\$488,958.14
	FY 2003-04	\$489,850.34
	FY 2004-05	\$489,667.94
	FY 2005-06	\$493,814.82
	FY 2006-07	\$498,769.00
	FY 2007-08	\$545,119.77
	FY 2008-09	\$489,932.81
	FY 2009-10	\$498,584.78
	FY 2010-11	\$497,574.18
	FY 2011-12	\$501,685.47
	FY 2012-13	\$497,160.01
	FY 2013-14	\$504,245.97
	FY 2014-15	\$505,443.00 (including interest earned of \$456)
	FY 2015-16	\$505,380 (estimated)
	FY 2016-17	\$535,366 (estimated)
		·

ATTACHMENT 3 Library Fines Report December 2017

CITY OF MONTEREY PARK

YTD INQUIRY

From: 12/01/2017 To: 12/31/2017

AMOUNT REFERENCE 2 DESCRIPTION: REFERENCE 3 REFERENCE 4 REFERENCE ACCOUNT: 0010701001007410 DATE END DATE: 12/31/2017 PROJECT DESCRIPTION BEGIN DATE: 12/01/2017 ACCOUNT

			METERNOE 4		
0010-701-0010-07410	S. F. F.	7107/11	CB 298513	126887	7. C. L. L. R. L.
0010-701-0010-07410		12/01/2017	29852	000	, (
0010-701-0010-07410			2000 2000 2000 2000 2000 2000 2000 200	2772	· 7
0010-701-0010-07410		2/02/201	00000	, t	• ⊢ ∟
0010-701-0010-07410	TINED	1 0	2000	/ LO	n
0.10-701-00100		V C	20000	/ L 5	· ·
0010-/01-0010-0/410	NES	T07/90/7	79859	2725	46.50-
0010-701-0010-07410	FINES	12/07/2017	CR 298611	127413	48.00-
0010-701-0010-07410	FINES	12/08/2017	CR 298625	127520	42.00-
0010-701-0010-07410	FINES	12/08/2017	CR 298630	127581	54.00-
0010-701-0010-07410	FINES	12/12/2017	CR 298657	127764	10.85-
0010-701-0010-07410	FINES	12/12/2017	CR 298658	127769	75.06-
0010-701-0010-07410	FINE	12/12/2017	CR 298659	127768	40.00-
0010-701-0010-07410	FINES	12/13/2017	CR 298668	79393	45.75-
0010-701-0010-07410	FINES	12/15/2017	CR 298691	128001	77.50-
0010-701-0010-07410	FINES	12/15/2017	CR 298692	128002	28.00-
0010-701-0010-07410	LIBRARY FINES	12/15/2017	CR 298828	128074	29.50-
0010-701-0010-07410	CASH REGISTER/ FINES	12/19/2017	CR 298891	128192	
0010-701-0010-07410	FINES	12/19/2017	CR 298910	79692	7.00-
0010-701-0010-07410	FINES	12/19/2017	CR 298911	79693	23.25-
0010-701-0010-07410	FINES	12/20/2017	CR 298912	128246	94.51-
0010-701-0010-07410	FINES	12/21/2017	CR 298941	128357	89.50-
0010-701-0010-07410	FINE	12/26/2017	CR 298959	128397	60.26-
0010-701-0010-07410	FINES	12/28/2017	CR 299076	80067	19.25-
0010-701-0010-07410	FINES	12/28/2017	CR 299077	80066	10.25-
0010-701-0010-07410	FINES	12/28/2017	CR 299078	128664	28.10-

Fiscal Year to date 07/01/2017 - 12/31/2017 = \$7.721.31 Provinus behance 07/01/2017-11/30/2017 = \$6,632,43 Marth to date 12/01/2017 - 12/31/2017 = \$ 1,088.88

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\$1,088.88-

REPORT TOTAL



Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 4

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

City Librarian's Report

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Receive and file this report; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

None

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

Norma Arvizu

City Librarian

Prepared by:

Gwen Kishida

Administrative Secretary

ATTACHMENTS:

1. City Librarian's Report

ATTACHMENT 1City Librarian's Report

TO:

The Board of Trustees of the Monterey Park Bruggemeyer Library

FROM:

Norma Arvizu, City Librarian

SUBJECT:

January 2018 Report

Dear Library Board of Trustees:

Library staff have been remarkably effective in getting their Mid Year Reports and Strategic Plan updates completed, prepping for new programs, reinstating and/or reopening temporary closed ones to support the community along with properly setting new objectives in their respective divisions for the New Year. What a great feeling it will be to accomplish what seemed impossible a few weeks ago prior to the seasonal holidays. Staff continue to set new standards with an attitude of "Let's finish the job right and then celebrate!"

The deadline for certification on existing end of year grants or grant deliverables is rapidly approaching. Grants not certified to meet their operational budgets during this mid year period will need to make adjustments to exhaust expenditures on a timely manner to meet the closures of grant deadlines by the end of the fiscal year.

Be prepared for upcoming important City Council meetings featuring such subjects as the Mid Year Report and the 2018/19 Budget preparation kickoff to reaffirm the need to make an all-out effort to make accurate projections of the library's future with the expiration of the library tax in June 2018. While our challenges are great, library staff is convinced that our team of talented, committed professionals will deliver to our community a solid and consistent program of services regardless of possible days of closures. If we all pull together and pledge our total commitment and effort, we will succeed in reaching this important goal.

I want to take this opportunity to thank each of you for the terrific job you have been doing to keep the library viable in our community. I appreciate your hard work and devotion as volunteer trustees for the library. The contributions of each team member are crucial for our success as we move forward into 2018/19 fiscal year.

Thank you for your efforts and personal contributions as we work toward this goal together.

Sincerely, Norma Arvizu City Librarian



Staffing

Two new part-time Library Pages started with the library on December 11. Emily Thammavongsa, a student at Mark Keppel High School, who had previously volunteered with Administration, was hired in Circulation and Rudy Jimenez, who also works part-time at the

Arcadia Public Library, will split his time between Technical Services and LAMP.

LAMP is also waiting on its second new hire for part-time Library Page to clear the background check and begin work.

Part-time Reference Librarian Maritxu deAlaiza resigned from the library on December 11.



Training/Workshops/Classes

City Librarian Norma Arvizu,
Adult/Reference/Teen Services Senior Librarian
Cindy Costales, Technical Services Senior
Librarian Evena Shu and Circulation Services
Supervisor Julie Villanueva attended the
workshop Workplace Bullying: A Growing
Concern, on December 13 from 1-3 pm at
Almansor Court in Alhambra. Julie noted that the

workshop offered tips on how bullying differs from unlawful harassment, how to recognize when it occurs, and address the impact of this conduct on the workplace. It also stressed the role of the "bystander" in managing workplace bullying. The workshop also covered cyberbullying. Evena reported that the session provided pragmatic advice for holding bullies accountable for their conduct and for assisting "targets" of bullying in reporting and responding to bullying conduct.

On December 18, City Librarian Arvizu viewed the online webinar, *How to Use the Community Resiliency Model to Assist Youth in Need*. This training was presented as part of the California State Library Mental Health Initiative for library staff who were invited to learn key concepts of the Community Resiliency Model (CRM). This 45-minute presentation talked about the CRM skills in relation to youth, with particular emphasis on the Help Now! Skill and other exercises adapted specifically for use with children and youth.

On December 6, **Technical Services Senior Librarian Evena Shu** attended the disaster preparedness training by the Westpac at the Huntington Library. *Protecting Cultural Collections* training is presented in a sequence of two archived webinars plus one in-person workshop to produce the following outcomes:

- Complete a disaster response & collection salvage plan
- Learn how to train staff to implement the plan effectively
- Set pre- and post-disaster action priorities for the collections
- Understand practical decision-making skills needed during an emergency
- Experience salvage procedures for books, documents, photos and objects

A workshop at the recent California Library Association conference was *Free Your Fines and the Rest Will Follow*. The discussion involved three libraries who have discontinued charging overdue fines with various methods and the results they have had. This conference became available as a posted video and **all Circulation Library Clerks** are being asked to view it. Given the recent change with the County of Los Angeles no longer charging overdue fines to patrons under the age of 21, it is a topic of interest to staff.

The California State Library in partnership with Los Angeles County Library offered via YouTube an eight-part video series that addressed different aspects of library patrons affected by mental illness and suggestions as to how library staff should interact with patrons. These short 5-10 minute videos continue to be viewed by **all Circulation Library Clerks**.

Acting Literacy Program Administrator Jose Garcia participated in the CASAS California Implementation: Advanced IT — CASAS from the Inside Out online training on December 11. This training is required for all WIOA Title II funded agencies. By completing this training, the LAMP program can continue to use the CASAS testing materials and receive funding for student results. The training covered the CASAS testing system and emphasized that they are not "proficiency" tests but instead are used to suggest placement. The three key components of the tests are Competencies, Content Standards and Task Area. They demonstrated several reports available in TOPS Enterprise that can be used to inform instruction based on testing results.

On December 28 Jose completed the Passport Acceptance Agent Training for Existing Agents Recertification. In order for our facility to continue to accept passport applications, all agents must recertify yearly. By completing this training as the Program Manager, the LAMP office can continue providing this service in 2018.



Outreach/Meetings/Conferences

City Librarian Norma Arvizu attended the Annual Literacy Tutor of the Year Recognition at the Luminarias Restaurant on December 16. The literacy program recognized Sam Fechenbach as this year's tutor. The Honorable Mike Eng

presented the Harvey Elparin Award. Acting Literacy Administrator Jose Garcia was the Master of Ceremonies and used the Los Angeles Dodger's organizational model in comparison with the literacy program model and key players. The function was well attended.

From December 4 through December 8 **Children's Senior Librarian Diana Garcia** attended the Public Library Association's Leadership Academy in Chicago. She was one of 28 librarians nationwide selected to participate in the immersive leadership development experience. Diana spent the week with a cohort of accomplished professionals working at all levels in public libraries and benefitted from the mentorship of academics, library directors and Public Library Association leadership. Topics addressed during the week included asset based community development, working within the municipal government structure, building professional networks, connecting organizations and community groups to the library, and personal leadership development. As a part of the Leadership Academy work, Diana is a developing a project to introduce Starlings, a new language development tool, into the library collection for checkout by patrons. The Starling is a wearable consumer technology that allows caregivers to track how many words are spoken to children daily, the single most predictive factor in early language and literacy development and in academic success once children enter school.





Diana worked with UCLA professor and California State Library consultant, Cindy Mediavilla, on a session proposal for *Seguimos Creando Enlaces*, a San Diego conference that brings together librarians from the US and Mexico to discuss topics of interest to Latino and immigrant communities.

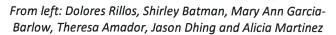
ADMINISTRATION

Santa's elves were taller and more local than usual, as **members of the Library Foundation plus a Library Board trustee** helped decorate the library and Friends Room on Sunday, December 10 in advance of Santa's annual visit to the library!













And then the jolly fellow was here! On Monday, December 11 at 7:00 p.m. in the Friends Room, Santa (aka former Foundation member Richard Gorman) arrived to greet children and take photos with his fans. The Friends of the Library gave each child a candy cane and each adult a See's Candies lollypop while the Library Foundation gave each family a Christmas-themed book. Afterwards, Santa and all of his festive, happy helpers posed for a group photo. For more on this event, please see the Children's section of this report.

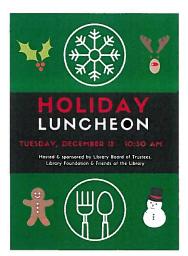


From left: Diane Gin, Ellen Johannsen, Lorraine Esparza, Dolores Rillos, Mary Ann Garcia-Barlow, Santa (Richard Gorman), Alicia Martinez, Shirley Batman, Carol Sullivan, Betty Morin, Theresa Amador, Bob Gin, Jason Dhing, Norma Arvizu and Gwen Kishida

Foundation members plus Board liaison and honorary member Jason Dhing continue to plan for its first-ever **High Tea at the Library** to be held on Saturday, February 3, 2018.



The Friends of the Library continued to sell See's candy in the bookstore. The lure of chocolate was strong, as many library staff members and patrons succumbed to temptation and purchased multiple boxes! But since this is a fundraiser for the library, it was a win-win for everyone.



The Friends Bookstore raised \$521.55 during December 2017.

The Library Board of Trustees, Library Foundation and Friends of the Library contributed towards a holiday luncheon for library staff. Board President David Barron organized a delicious spread of Italian deli meats and cheeses for sandwiches and side salads while Trustee Guerrero picked up yummy cookies and pastries for dessert. As a special treat, part-time Janitor Cecilio Rodriguez brought in tamales that his mother had made for all to enjoy! Everyone who attended had

a wonderful time and thoroughly appreciated the generosity and thoughtfulness of these special library supporters.

Administration Staffing

On December 27, **City Librarian Norma Arvizu** served as a panel rater for the open recruitment interviews for the position of Director of Recreation and Community Services for the City along with Economic and Community Development Director Michael Huntley, MPPD Police Chief Jim Smith and Human Resources and Risk Director Tom Cody.

Administrative Secretary Gwen Kishida designed a more comprehensive flyer for the Library Foundation High Tea event including ticket and sponsorship information. She also helped organize, set up and break down for the staff holiday luncheon on December 12.

2017 – 2018 ADMINISTRATION GOALS AND OBJECTIVES

GOALS AND OBJECTIVES

Design a strategic marketing and outreach plan with efforts such as printing, advertising, or promotional items for library publications with a new recognizable logo.

- Create excellent directional aids so that information and services can be found efficiently throughout the library.
- Conduct assessment of customer services on a quarterly basis and compare results against established baseline and benchmarks.
- 4. Further integrate the library services into the local school and business communities by participating in local fairs and public events.

PROGRESS

Staff has discussed branding and is implementing consistency in library name font style and other promotional efforts. With improvements to the library website, event flyers are featured more prominently on the library homepage.

The library has discussed the need for additional specific signage for Passport Services and other revamped areas.

The library's management team has met to discuss the parameters of the assessment and determine the format and content of a survey to be presented to patrons on-site and on the website.

Staff had a booth at the City's Geranium Festival on October 14. Staff continue to make school visits on a regular basis.

ADULT / REFERENCE SERVICES



Eye Health Screening Event

The Lions Mobile Health Screening Unit partnered with the library to bring the Lions eyemobile to the library on Saturday, December 9 from 9 am – 3 pm. Free community vision screenings were offered at the eyemobile while it was parked in front of the library from 9 am – 3 pm. The screenings were free and open to the public on a first-come, first served basis. Information about open enrollment with the Affordable Care Act was provided by Unigen Insurance Services. 50 people attended the program.



Monthly Film Program

Reference Librarian Maggie Wang screened a Swedish film, *A Man Called Ove*, for the monthly film program on Wednesday, December 20 at 2 pm in the Friends Room. The audience of 27 people watched the 2017 Oscar-nominated Foreign Language film.



Basic Mandarin Classes

Basic Mandarin Classes ended during the second week in December with a total of 20 adults attending the classes. A new session of classes will begin in January 2018.





Mid Week Movies

The latest Spider-Man movie, *Homecoming*, was screened on December 1 at 3 pm in the Friends Room. An audience of 26 people enjoyed the new film starring Tom Holland as an ordinary high school student with super hero powers. The film *Transformers* was screened to an audience of 9 people on December 27 at 3 pm in the Friends Room.

Junior Friends Meeting

There were no Junior Friends meetings in December because of finals. Teen Librarian Darren Braden set up tables and snacks and invited students to study in the Friends Room on December 11. Twelve students participated in the study time program.

Junior Friends Sponsored Program

Gift making was the theme for the December 13 Junior Friends program at 3:30 pm in the Friends Room. Teen Librarian Darren Braden provided craft materials from his office for teens to make Christmas presents for family members or friends. Most of the 28 teens attending the program made buttons for friends or themselves. Teens inquired about the next button program so they could bring in special pictures. They also asked if their student association could use the button machine to make club pins. Darren responded, "We are happy to help."



8V8

Teens participating in the monthly 8v8 program returned to the Computer Lab on December 20 at 3:30 pm. The program had 12 teens competing in gaming tournaments.

2017 - 2018 ADULT / REFERENCE / YA GOALS AND OBJECTIVES

GOALS AND OBJECTIVES

- 1. Develop new programming with films and guest speakers that promotes conversations with library audiences about the issues of immigration with people's stories about coming to California.
- 2. Explore new ways of engaging immigrant communities in library programs and services for a grant project.
- 3. Develop new Teen Tech Week and Teen Read Week programs to promote reading and technology with teens.

PROGRESS

Staff worked with guest speakers for the upcoming history program on the Chinese Exclusion Act scheduled in January.

Completed.

Teen Librarian Darren Braden began program planning for Teen Tech Week (March 4 - 10, 2018).

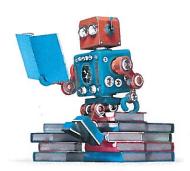
TECHNICAL SERVICES / AUTOMATION

Acquisitions: Staff created 89 order records in December and updated 3,993 records.

ILL (Inter Library Loans): In December the Library did not lend any book to other libraries nor borrowed any book.

Mending and processing: 548 items were in repair status. In December staff did not any clean CD/DVDs.

Weeding: 370 items were weeded from the collection.



Grants:

Evena Shu, Technical Services Senior Librarian, successfully applied for the Edison's International Grant *Building 21st Century Robotics Skills for Tweens and Teen* on behalf of the Monterey Park Library Foundation in the amount of \$5,000. The grant money will be used to support robotics programs in the library.

Evena successfully applied for the Libraries Illuminated Grant in the amount of \$23,066. The grant money will be used to purchase twenty laptops with WIFI printing to support coding and computer classes tailored to community-identified needs. Coding and computer classes will meet the aspirations of the community to educate their youth and prepare them for career success, as well as continue their own lifelong learning in an increasingly technological world.





Evena's application to become a beta testing site for the California State Library's Open Data curriculum has been approved. Open data has the power to improve the government, empower citizens, create new business and career opportunities, and solve big public problems. For instance, Open Data is used to Raise Awareness. http://asthmastoryca.org tells the story of youth asthma using data from the California Health and Human Services Agency's open data portal. The State Library will work with Monterey Park to bring open data home throughout

California and Washington. Evena will be attending two days training in January 30 and 31 in Sacramento. Four Community Curriculum classes will be held in April. It will be geared to Community and Economic Development staff, local officials, Library Board and Chamber of Commerce members.

Technical Services Staffing

Rudy Jimenz, part-time Library Page, started working on December 11. Rudy was trained on processing and mending library materials.

2017 – 2018 TECHNICAL SERVICES GOALS AND OBJECTIVES

GOALS AND OBJECTIVES

PROGRESS

- Acquire 10 Chromebooks to supplement existing computers and provide alternatives that offer mobility and versatility to support increased computer usage in the library.
- Elicit free online links and catalog records for government documents such as the census and congressional documents to allow 24/7 access by the public by participating in the Federal Depository Library Program's Cataloging Record Distribution Program.

The library purchased ten Chromebooks, a wireless printer and a charging station using the Southern California's grant *Building 21st Century Skills for Tweens and Teens*.

Staff filled in the profile for getting the free online links and catalog records for government documents through the Federal Depository Library Program's Cataloging Record Distribution Program.

3. Further participate in the City's Website Committee to redesign and revamp the Library's Webpage to improve accessibility and boost interest.

Technical Services Senior Librarian Evena Shu attended the City's Website Committee on July 25. The Committee plans to invite representatives from each department who will be involved in setting the City's Website policy. The Library's Website Committee which includes representatives from different divisions revamped the library webpage in September 2017.

CIRCULATION SERVICES

The closure of the library due to the Christmas holiday on December 22 - 25, 2017, backed up our book return drop with 921 library materials to check back in. Due to schools being closed, the library returns and usage were lower.



Within the holiday season, the library and the City held holiday celebrations which were enjoyed by staff.

Circulation Staffing

Part-time Library Page Shirley Ko was the library representative for the City mail duty for the month of December.

2017 - 2018 CIRCULATION GOALS AND OBJECTIVES

GOALS AND OBJECTIVES

- 1. Investigate new 21st century technology in patron self checkout using the convenience of a mobile app on the patron's personal device to expedite customer service.
- Recruit and retain Circulation volunteers to assist in making available returned library materials quickly accessible for the public, fulfilling patron needs.

PROGRESS

Completed. The meeScan mobile app is now available and will allow a patron to select a book from the shelf and use their personal device to check the item out which sends the information to the library's computer system. The patron desensitizes the item near the Circulation desk and takes the item home. Testing has been completed, the desensitizer is available and staff trained to assist patrons.

Ongoing. We continue to work with our volunteer coordinator to match our needs with available volunteers. Volunteers are an essential part of Circulation. We depend on reliable volunteers for assistance with returning library materials which allows library clerks to offer superior customer service to our patrons.

LAMP LITERACY / CITIZENSHIP



It is the end of the year and a lot is going on in the Literacy
Department. December marks the end of the Fall Semester of classes
so staff must Post-test all of our students to see performance
outcomes. With eleven classes, 274 students and only two weeks of
instruction staff had to carefully schedule testing dates to make sure
they didn't miss anyone. December is also one of the happiest times of

the year for LAMP because staff get to celebrate and recognize all the hard work LAMP's volunteers do throughout the year at the Annual Tutor Recognition Event.

Tutor Recognition

The Tutor Recognition event was held on Saturday, December 16 at Luminarias Restaurant in Monterey Park. This year it was a little different than previous years. Acting Literacy Administrator Jose Garcia was the Master of Ceremonies. The 50 people in attendance enjoyed a delicious spread of organic baby greens salad and fresh seasonal fruit to begin with, followed by Lemon Pepper Chicken and Roast Top Sirloin of Beef along with scalloped potatoes and seasonal vegetables.





The program began with current LAMP citizenship student Ai Ping Lu leading attendees in the pledge of allegiance, followed by a warm welcome by City Librarian Norma Arvizu. Council member Peter Chan also shared a few words of encouragement before the

Honorable Mike Eng presented the Harvey Elparin Tutor of the Year Award to ESL Instructor Sam Fechenbach. Sam has contributed over 650 hours to the LAMP Literacy program since he started volunteering in 2014 and his dedication and determination to help others has been a big contributing factor to the success of the LAMP Program. Unfortunately, State Assemblymember Ed Chau could not be present this year due to a prior commitment. Acting Literacy Program Administrator Jose Garcia concluded the event by presenting certificates to all LAMP volunteers.

Claremont Colleges

The Claremont students completed their semester of ESL Conversation with the LAMP program. On December 5 they had a potluck and presentation of the projects they worked on during the semester. The course projects included t-shirt with drawings associated with community, medicine, health, LAMP; poster of daily living practices to foster health; booklet of traditional Chinese remedies; and annotated map of Monterey Park to foster health.



Passports

LAMP received a steady flow of passport applications this month, even with the Library being closed a few days for the holidays. Staff processed a total of 76 applications compared to 35 the same time last year. That is more than double from last year. December also marked the completion of the program's second full year for passport acceptance. 2017 turned out to be quite a success as there was a 65% increase in applications accepted over the previous year.

New Citizens- December

AngAng Yin Kam Thai Ng Zhujun Yin Ruijuan Guo

LAMP Statistics for December 2017

67	
704	
274	
1079	
YTD 559	Projected 1,650
YTD 12178	Projected 29,000
76	YTD 553
\$2260	YTD \$15,750
	704 274 1079 YTD 559 YTD 12178 76

ESL and Citizenship Preparation Classes

Citizenship Preparation Citizenship Preparation Citizenship Preparation Citizenship Support	Mondays Wednesdays Sundays Wednesdays	6:00 – 8:00 p.m. 10:00 a.m. – 12:00 p.m. 1:00 – 3:00 p.m. 12:00 – 1:00 p.m.	Lilian Kawaratani Anabelle Chu Lee Zambrana Betty Li
ESL Beginning Literacy ESL Beginning Low ESL Beginning High ESL Intermediate Low ESL Intermediate High ESL Advanced ESL Conversation	Sundays Mondays Mon/Wed Tue/Wed/Thurs Mon/Tue/Wed Tuesdays Sundays	3:00 - 4:30 p.m. 6:00 - 7:30 p.m. 12:00- 2:00 p.m. 1:00-3:00 p.m. 3:00 - 5:00 p.m. 7:00 - 8:30 p.m. 1:00 - 3:00 p.m.	Esther Park April Forrest Sam Fechenbach Nancy Gilmore Richard Hollingsworth Sam Fechenbach Daisy Liu

LAMP Staffing

Jose Garcia, Acting Literacy Administrator, completed preparations for the annual Tutor Recognition Event that took place on Saturday, December 16 at Luminarias Restaurant. Jose created a short video to share with all in attendance about the 2017 volunteers and Tutor of the Year. Overall, everyone enjoyed both the program and the food.

Angelica Marquez, Part Time Library Clerk, assisted Jose in finalizing the arrangements for the Tutor Recognition Event. She helped select the menu and made sure all volunteers received their certificate on the day of the event.

Angelica also helped select appropriate post-tests for all the students in the program. After testing was complete, she began preparing Update records for all the students. In Jose's absence, she helped train new part-time Page Rudy Jimenez in daily office operations.

Hannah Chin, Part Time Library Clerk, assisted Jose in contacting all the students who were absent on the day their class was tested. This helps us gather as many post-tests as possible for more payment points. She also helped with passport applications and assisted Jose in confirming delivery of all applications mailed out.

Jay Delgado, Part Time Library Clerk, helped to proctor some of the post-tests this month. He handed out the tests to the students and then helped transfer responses to the Test Record. Additionally, he continued to handle the bulk of passport applications and creating the transmittals daily.

Gloria Nguyen, Part Time Library Clerk, also helped to proctor some of the post-tests this month. Additionally, Gloria continued to match citizenship students with coaches for interview practice and helped four students complete their Naturalization exam this month.

Rudy Jimenez, Part Time Library Page, began working with the Literacy Department this month. Rudy splits his time between Technical Services and LAMP. This month Rudy received training on shelving items and filing documents in the LAMP office.

2017 - 2018 LAMP GOALS AND OBJECTIVES

GOALS/OBJECTIVES

- 1. Develop a distance learning program that offers Citizenship Preparation to the community's Spanish speaking adult residents unable to attend onsite Citizenship classes.
- 2. Restructure initial assessment of adult learners to better assist the tutors in developing their curriculum around the needs and goals of the student.
- Boost passport application intake by increasing service hours and extending to include passport services during special events.

PROGRESS

Staff has begun researching content for citizenship preparation that can be loaded onto iPads for circulation.

Staff is researching what other Library Literacy Programs are currently using to assess their learners.

Staff has begun looking into possible dates to hold another passport event.

CHILDREN'S SERVICES

In December 2017 Children's staff presented **24 public programs and storytimes** to **1,242 parents and children**. Staff also hosted **two field trips to the library** which served a total of **70 teachers, parents and children**, bringing **total programming attendance to 1,312** for the month of December. Staff answered **475 reference questions** in person and over the phone.

Туре	QTY	Q	TY	% Cha	nge vs.
Month	December 2017	November 2017	December 2016	November 2017	December 2016
Program Attendance	1242	1411	904	-11%	+37%
Outreach Attendance	70	224	126	-69%	-44%
Reference Questions	475	642	676	-26%	-29%

Programming

Santa's Visit

Children's Services held its annual Santa program on Monday, December 10. 258 community members attended the program to take photos with Santa and receive books and treats from the Foundation.





Home School Meet-Up

Children's Services hosted the home school meet-up on December 10 which was attended by four parents and children. These informal groups give parents and students an opportunity to meet, share advice and socialize together.

Homework Help

Children's Department volunteers held six sessions of Homework Help and assisted 11 children with 28 questions over the course of the month.

Little Explorers

On December 7, 108 children and caregivers enjoyed a winter-themed Little Explorers program. Children had a blast playing with fake snow and finding the treasures buried beneath it. The bubble machine was also a big hit and children and parents enjoyed popping bubbles together. This was a fun program to end the year with and families were happy to have an opportunity to play with snow in sunny Southern California.

Afterschool Art

On Thursday, December 14 10 children created works of art inspired by Mexican tin art. Young artists used foil and markers to create colorful works of art with a little bit of shine. Most participants created more than one piece and parents joined in, too.

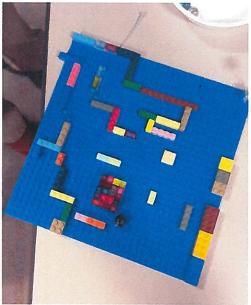




Tween Program

The Build a Maze Tween Program provided children the opportunity to use Lego bricks and a base plate to create their own maze that would allow for a small marble to go through. Tweens used problem solving and engineering skills to create each unique maze.





Class Visits, Outreach and Field Trips

This month Children's Services served a total of 70 children and adults during two field trips to the library.

Katie MacDonald's Parent/Child Class visited the library together this month for storytime and group play. After storytime children and caregivers had free play time with the new bubble machine.



Two kindergarten classes from Bella Vista Elementary School visited the library on December 20 for a tour and storytime field trip. This visit served a total of 48 children, teachers and parent chaperones.

1,000 Books Before Kindergarten

Children read 2,400 books in the 1,000 Books Before Kindergarten program, which encourages early literacy and learning in the home for children birth through preschool. - Two new children signed up for the program this month and 24 children read at least 100 books.

In all, families have read 112,500 books since the inception of the program in 2014.

Literacy Extension Corner

The Literacy Extension space features a new self-directed learning activity every month which is tied to literacy and children's literature and allows children visiting the library to participate in a library program, at any time of day, regardless of whether a program is being held then.

In December Children's staff constructed a life-sized gingerbread house out of partitions, cardboard, construction paper and paper plates in the Children's Department. Children could design a different decorative element each week to add to the house. Pieces included candy canes, gingerbread people, candies and gumdrops.

A total of 278 children participated in the Literacy Extension during the month of December.



Collection

Staff began work this month on a project to add genre labels to all books in the Children's Fiction section in an effort to improve accessibility for young patrons. Staff identified thirteen common genres, purchased labels, and began the intensive work of evaluating each book individually, determining the genre it best fit into and applying labels. As of the end of December staff has completed just over one third of the collection and hopes to have the project completed by late February or early March.

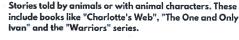


NEED HELP PICKING **OUT A BOOK?**



Fast paced, action-packed stories of suspense or survival.







Popular books that have stood the test of time. These include books like "The Wizard of Oz", "Peter Pan" and "Alice in Wonderland".



Books set in a futuristic or imagined world with oppressive control over society, poverty, or environmental disaster. These often include elements of adventure, suspense and survival.



Fantastical stories with princesses and princes, queens and kings and castles.



Books with magical elements, fantastical creatures, and characters with special abilities. Stories can be set in imaginary worlds or in the real world with fantastical elements.



Stories that are set in the past and have fictional characters



and situations that could have really taken place.



Spooky, eerie or scary stories often involving ghosts, monsters or other supernatural characters.



Suspenseful stories with crimes, detectives, clues and mysteries to solve.



Stories about kids in real world settings. These can be funny, serious or silly and usually include family, friends and school



MYSTERY

situations.



Stories about crushes and puppy love.



GENRE

LABELS!

Stories involving futuristic science and technology, spaceflight, time travel, parallel universes, and aliens.



Realistic stories involving young athletes and sports.

Circulation Statistics

In December 74.4% of the library's total circulated items were Children's materials. A total of 10,738 children's items were checked out during this month.

CHILDREN'S	CIRCULATION STATISTIC	S
	Decembe	er 17
LOCATION	% of TOTAL CIRC	QTY
Children's Board	- 5.3%	749
Children's Books on CD	0.0%	0
Children's CD	0.2%	27
CDVD	0.3%	44
CDVDF	0.2%	31
Children's Easy Fiction	10.3%	1449
Children's Easy Non-Fiction	3.9%	547
Children's Fiction	26.6%	3726
Children's Graphic Novels	4.6%	639
Children's International	3.4%	480
Children's Non-Fiction	6.5%	1113
Children's Paperbacks	12.5%	1755
Children's Periodical	0.2%	29
Children's Recordings	0.3%	41
Children's Audio Books	0.1%	9
Chinese Learning Collection	0.0%	2
Tumblebooks		97
Total	74.4%	10,738

2017-18 CHILDREN'S GOALS AND OBJECTIVES

GOALS/OBJECTIVES

- 1. Add monthly puppet show program to expand literacy enrichment activities for children and caregivers.
- 2. Provide library outreach to classrooms and host field trips to the library for schools and child care centers.

PROGRESS

Children's Services has put puppet shows on hold until a new part-time Children's Librarian is hired.

Ongoing. In December Children's staff hosted field trips to the library by three classes from Bella Vista Elementary and Montebello Adult School which served a total of 70 children and caregivers.

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	Ju	Aug	Sept	Oct	Nov	Dec	Jan Fe	b March	Jan Feb March April May June	FY
NEW PATRONS									A CONTRACTOR OF THE PARTY OF TH	
Total New Patrons Registered	285	379	281	291	237	147				
CIRCULATION										
Total Public Service Hours	183	201	166	193	164	150				
Library Visits	28,033	31,319	25,198	30,104	23,398	19,794		•		
Total Circulation	18,843	19,429	17,670	19,717	17,060	14,005				
PREVIOUS YEAR CIRCULATION										
Library Visits	25,973	29,889	28,528	30,589	23,953	21,489				
Total Circulations	18,021	18,735	17,656	21,920	17,742	15,782				
CIRCULATION MATERIALS										
Circulation of Children's Materials	12,574	14092	13561	15,221						
Circulation of Adults Materials Circulation of ebooks	5,447	5,374	4,109	4,468	3,859	3,470				
Adult/YA										
Adult Reference Questions	583	735	809	614	536	409				
Number of Technology Reference Questions	449	685	541	1,053	639	439	3			
Number of Completed Technology Reference Transactions	449	685	541	1,053	639	439				
Adult Programs - Number	18	28		25	16	9				
Adult Programs - Attendance	407	543	357	790	175	97				

Adult Friends Sp. Program - Attendance	182	157	22	365	22	27	
Young Adult Program Number	9	2	80	က	9	2	
Young Adult Programs Attendance	168	162	308	26	98	87	
Young Adult Friends Sp. Programs - Number	0	0	0	0	0	0	
YA Friends SP Program- Attendance	0	0	0	0	0	0	
Adult Friends Sp. Programs - Num	9	4	_	D.	~	_	
LAMP							
LAMP Reference Questions		871	519	635	505	566	
LAMP/Citizenship Programs- Number	28	96	91	119	131	29	
Adult Literacy Program Attendance	417	1259	1557	1691	1429	704	
LAMP Preschool - Number	0	0	0	2	0	0	
LAMP Preschool - Attendance	0	0	0	53	0	0	
LAMP School Age - Number	16	0	0	2	4	0	
LAMP School Age - Attendance	78	0	0	18	29	0	
Passport Services	104	105	20	105	93	92	
CHILDREN							
Children's Reference Questions	644	734	827	945	642	475	
Children's Outreach	287	27	52	210	224	70	
Children's Program Number	20	38	44	48	45	26	
Children's Program Attendance	2,935	1884	1931	2009	1635	1312	
Pre-School Programs- Number	6	15	15	16	20	10	
Pre-School Programs- Attendance	762	1011	893	799	902	554	
School Age Programs - Number	41	23	29	32	25	16	
School Age Programs - Attendance		873	1038	1210	733	758	
Children's Program Friends SpNumber	2	0	0	0	0	_	
Children's Drogram Erionds Cn. Attendance	270	c	c	c	c	259	

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INTERLIBRARY LOANS							
ILL loans to other	-	_	_	_	0	0	
ILL loans received	-	~	0	0	0	0	
COLLECTION TOTALS							
Adult volume added	254	362	174	401	222	117	
Children's volume added	26	335	404	236	130	110	
Items Deleted	647	1,730	474	517	418	370	
Total Vols in Collection	153,926	153,926 152,894 153045 153156 153092 153028	153045	153156	153092	153028	

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MONTEREY PARK BRUGGEMEYER MEMORIAL LIBRARY

TECHNICAL SERVICES/AUTOMATION STATISTICAL REPORT

December 2017

Submitted by Evena Shu, Technical Services Senior Librarian

December	Cumulated	Cumulated	Added	Deleted	Gain/Loss	Changes
1st, 2017	Total	Deleted	December 2017	December 2017	December 2017	December 2017
Items records	153,028	237,590	306	370	-64	
Bib records	133,425	184,034	3,873	243	3,630	3,993
Authority records	109,142	74,657	653	285	368	
Order records	15,410	68,086	89	0	89	
November 1st, 2017	Cumulated Total	Cumulated Deleted	Added November 2017	Deleted November 2017	Gain/Loss November 2017	Changes November 2017
Item records	153,092	237,220	354	418	-64	
Bib records	129,795	183,791	389	275	114	1,265
Authority records	108,774	74,372	1,074	409	665	,
Order records	15,321	68,086	127	0	127	

CIRCULAT	ION STATISTICS		ITEMS	PERSONS	S HOURS
ATTENDA HOURS O				19,794	150
CHECK-OU	JT AND RENEWAL		14,005 13,397		
PATRON F	REQUESTED HOLDS		85		
FILLED HO	LDS		76		
	Monterey Park		58		
	Alhambra		4		
	Los Angeles Cour	ntv	12		
	Rosemead	2			
	Montebello	6			
	San Francisco		1		
	Other		1		
	TOTAL		76		
MEESCAN	Total number of	sessions	4		
USAGE	Items checked ou	ıt	15		
SELF-CHEC	KOUT MACHINE USA	AGE			
Patrons by	Day of the Week				
DA	<u>.Y</u>	<u>OK</u>	REFUSED		
SU	N	60	6		
MO	N	57	7		
TU	E	67	4		
WE	D	43	5		
TH	U	58	7		
FRI		8	1		
SA	Γ	29	10		
TO	TAL	322	40	362	Patrons
No	v 2017 total	463	59	522	
Items By D	ay of the Week				
DA	<u>Y</u>	REFUSED	ISSUED	RENEWED	
SU	N	9	221	1	
MC	ON	5	196	6	
TU	E	16	221	4	
WE	:D	1	143	0	
TH	U	2	189	0	
FRI		1	17	0	
SAT	Γ	0	148	0	
TO	TAL	34	1,135	17	1,186 items
No	v 2017 total	19	1,531	11	1,561

LAMP MONTHLY STATISTICAL REPORT

December 2017

A. TUTORS	ACTIVE LAST N		NEW	DROPPED	ACTIV		TOTAL	YTD*		CTED TAL - 2018
	#	HOURS			#	HOURS	#	HOURS	#	HOURS
ESL	6	102	0	0	6	45	8	392	10	1200
CITIZENSHIP	7	69	0	0	7	49	7	307	40	1000
BASIC	15	58	2	1	16	64	19	399	40	1200
FFL	0	0	0	0	0	0	0	0	0	0
ELLI	0	0	- 0	0	0	- 0	4	143	10	900
										4
TOTAL	28	229	2	1	29	158	38	1241	100	4300

	ACTIVE	FROM			ACTIV	Æ AT	TOTAL	. YTD*	PROJI	ECTED
B. LEARNERS	LAST M	MONTH	NEW	DROPPED	END OF	MONTH			тс	TAL
									2017	- 2018
	# of students	# of hrs			# of active students	# of hrs	# of students	# of hrs	# of students	# of hrs
ESL	161	1763	2	23	140	753	251	7789	650	19000
CITIZENSHIP	116	595	2	14	104	262	205	3714	500	7500
BASIC (1-to-1)	19	58	2	1	20	64	26	399	50	1000
DIST. LEARNING	0	15	0	0	0	0	2	30	120	3
FFL - Adults	0	0	0	0	0	0	12	12	50	50
FFL - Children	0	0	0	0	0	0	41	41	50	50
ELLI	10	29	0	0	10	0	22	193	80	1400
TOTAL	306	2460	6	38	274	1079	559	12178	1500	29000

^{*} Total from previous month + new tutor/students

C. TRAININ	G WORKS	HOPS		
	Last	This	YTD	Projected
	Month	Month		2017-2018
Workshops Held	0	0	4	10
# of Tutors Trained	0	0	16	75

D. STUDENTS WAITING		
ESL & citizenship classes	47	
One-to-one	48	
Referred to other institutions	2	

E. OFFICE VOLUNTEERS		
# OF VOLUNTEERS	2	
HOURS	12	

US CITIZENS	New		YTD	
Passed		4		39

Passports	New	YTD
Executed	76	553

Reference Qs	New		YTD
ESL		168	1097
Citizenship		164	749
Passports		234	1250



Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 6

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

By-Laws of the Library Board of Trustees

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Receive and file this report; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

The Library Board of Trustees regularly reviews library policies to ensure relevance and correctness in the policies and Trustees' cognizance of the policies.

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

Norma Arvizu
City Librarian

Prepared by:

Gwen Kishida

Administrative Secretary

ATTACHMENTS:

1. By-Laws of the Library Board of Trustees

ATTACHMENT 1By-Laws of the Library Board of Trustees

Monterey Park Bruggemeyer Library Policy	Policy Number: 59-01 Issue Date: May 28, 1959 Revised Date: 6/16/59; 12/4/95; 5/9/96; 6/13/96; 8/8/96; 9/15/98; 6/19/01; 5/20/03; 12/14/04; 6/21/05; 8/21/06, 9/27/11, 10/16/12, 1/15/13, 7/16/13,	
Subject: By-Laws of the Library Board of Trustees	6/20/17 Library Board of Trustees' Approval Page Number 1 of 4	

Purpose:

These By-Laws establish a frame work for the Library Board of Trustees to conduct its business.

Provisions:

See attached pages.

Library Board of Trustees Monterey Park Bruggemeyer Library Policy #59-01 By-Laws of the Library Board of Trustees Page 2 of 4

Monterey Park Bruggemeyer Library

May 28, 1959

By-Laws of the Library Board of Trustees of the Monterey Park Bruggemeyer Library

Article I This organization shall be called "The Library Board of Trustees of the Monterey Park Bruggemeyer Library" existing by virtue of the provisions of the Educational Code of the State of California (Sections 18910-18927) and the Monterey Park Municipal Code (Sections 2.80.020-2.80.060) and exercising the powers and authority and assuming the responsibilities delegated to it as under the said statute.

Article II The object shall be to promote and strengthen the development of the
OBJECT Monterey Park Bruggemeyer Library particularly, and of libraries generally; to
keep informed of national and state library developments and to convey that
information to the electorate of the city so that there shall be an intelligent public
opinion relative to libraries and the services they render.

Article III Section 1: Officers of the Board (President and Vice President/Secretary) shall OFFICERS rotate annually at the July meeting. The Vice President/Secretary rotates into the Presidency. The order of rotation into the Presidency shall be by date of appointment subject to a confirming vote.

<u>Section 2:</u> The President of the Board shall conduct meetings, appoint committees, fill all vacancies in committees, participate in discussions, make and second motions, vote, and perform the duties of a presiding officer.

<u>Section 3:</u> The Vice President/Secretary shall keep the minutes of the regular meeting, or cause the Library's Secretary, who may be the ex-officio recording secretary, to keep the minutes. The Vice President/Secretary shall also notify the members of any special meetings, write such correspondence as is necessary, and shall perform such other duties delegated by the President.

Article IV Section 1: The Board shall hold regular monthly meetings in the Monterey Park MEETINGS Bruggemeyer Library at 7:00 P.M. on the third Tuesday of each month unless the third Tuesday falls on a holiday, in which case the meeting may be held on the following Tuesday.

<u>Section 2:</u> All agendas shall be posted in the library and at City Hall at least seventy-two hours prior to the time of the meeting.

Section 3: Special meetings may be called by the President or Vice President/Secretary and shall be called at the request of two members of the Board. Such a meeting shall be posted to conform with the Brown Act.

<u>Section 4:</u> When a Board member has four absences in a calendar year his/her seat will be considered vacant. After the third absence, the President shall send a

Library Board of Trustees Monterey Park Bruggemeyer Library Policy #59-01 By-Laws of the Library Board of Trustees Page 3 of 4

warning notice to the delinquent Board member via registered mail. Upon the fourth absence, the President will notify the Board member and the Mayor regarding the member's termination on the Board.

<u>Section 5:</u> A quorum for the transaction of business shall consist of three members of the Board.

<u>Section 6:</u> All Board members shall serve no more than two consecutive three-year terms. The exception to this is a member who was appointed to fill an unexpired term. If the time remaining is less than eighteen months, the person could serve two additional three-year terms. If the time remaining is more than eighteen months, the term would be considered as one of the three year terms. Trustees serve until their respective successors qualify and are appointed. Trustees who serve at least one full-term before they leave the Library Board will receive a plaque for their service.

Article V LIBRAR-IAN

The City Librarian shall be considered an ex-officio executive officer of the Board and shall have sole charge of the administration of the library. Specifically, the librarian shall be held responsible for the following:

- (1) Care of buildings and equipment
- (2) Direction of the staff
- (3) Appointment, dismissal, promotion, or demotion of staff members
- (4) A reasonable and progressive plan for extending the use of books and other communication media, and for developing information and reference services
- (5) Preparation of clear and definite reports on the library's progress
- (6) Cooperation with other public officials
- (7) Maintenance of good public relations and of adequate publicity about the library and its services
- (8) Recommendations concerning the budget which will provide for the library's orderly expansion
- (9) Expenditures and operation of the library within the terms of the budget
- (10) Determination of plan layout for the most efficient functional relationships and work areas. The City Librarian or his/her representative shall attend all Board meetings.

Article VI COMMIT-TEES

Special committees for the special purpose study and investigation may be appointed by the President, with the approval of the Board, such committees to serve until the completion of the work for which they were appointed.

Article VII LIAISONS

<u>Section 1:</u> A Board member, appointed by the President, will sit on the Library Foundation Board of Directors as a non-voting member. This appointment will be made each July for a term of one year.

Library Board of Trustees Monterey Park Bruggemeyer Library Policy #59-01 By-Laws of the Library Board of Trustees Page 4 of 4

> Section 2: The President or a representative of the Friends of the Monterey Park Bruggemeyer Library shall be invited to attend each Board meeting. Section 3: Representatives of formally recognized library associations shall be invited to attend all meetings of the Library Board of Trustees.

Article VIII

Section 1: The order of business shall include Board projects, committee and other reports, unfinished business, new business and announcements, but not necessarily in that order.

Section 2: The City Librarian will add items to the agenda.

Section 3: Once the agenda is posted items cannot be withdrawn.

Section 4: The order may be changed by a vote of the majority of those members present.

Section 5: Minutes will be taken for all meetings including special meetings and closed sessions in accordance with the Public Meeting Law (Brown Act). Section 6: In the event of an emergency situation which would impair public health and safety unless action is taken, the Board shall, by a two-thirds vote of its members, or a unanimous vote if less than two-thirds of its members are present, make findings of the existence of the emergency situation and include such facts in the minutes prior to taking any action on the item.

Article IX ANNUAL

REPORT

The Board shall on or before August 31 of each year report to the City Council on the condition of the library, for the year ending the 30th day of June preceding.

Article X AMMEND-**MENTS**

These by-laws may be amended at any regular meeting of the Board where a quorum is present, by the majority vote of the members present; provided a written copy of the proposed amendment shall be mailed to each Board member at least 15 days prior to the meeting at which such amendment is to be voted upon.

Article XI The current edition of ROBERT'S RULES OF ORDER NEWLY REVISED AUTHORITY shall be the authority on all questions of parliamentary law unless in conflict FOR with these by-laws or with the statutes of the State of California.

MATTERS NOT

COVERED



Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 8

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

Mid-Year Report

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Receive and file this report; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

Presentation of mid-fiscal year 2017/18 report on library activities including progress on goals

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

Norma Arvizu

City Librarian

Prepared by:

Gwen Kishida

Administrative Secretary

ATTACHMENTS:

1. Mid-Year Report

ATTACHMENT 1Mid-Year Report

City of Monterey Park Monterey Park Bruggemeyer Library Mid Year Report

Activity 6001 – Administration

PROGRAM MEASUREMENTS

	Budget Projection	Year-to-Date
Library Volunteer Hours	9,000	4,000
Grants Awarded (Number)	3	31
Grants Awarded (Amount)	\$125,000	\$120,167
Fundraising (Foundation)*	\$40,000	$$13,000^2$
Fundraising (Friends)*	\$8,000	$$3,500^3$

^(*) Coordinate with outside non-profit organizations for library fundraising.

2017-2018 GOALS AND OBJECTIVES

1. Goal: <u>Achieve financial stability</u>: Design a strategic marketing and outreach plan with efforts such as printing, advertising, or promotional items for library publications with a new recognizable logo.

Status: Staff has discussed branding and is implementing consistency in library name font style and other promotional efforts. With improvements to the library website, event flyers are featured more prominently on the library homepage. The library will use the custom-printed mugs and spoons made for the Library Open House for gifts to oral panel raters and at other special events as a promotional item.

2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Create excellent directional aids so that information and services can be found efficiently throughout the library.

Status: The library is investigating additional specific signage for Passport Services and other revamped areas.

¹ Includes California State Library Literacy Services grant, Literacy and Civics Education grant, and California State Library grant for bilingual books for the Children's collection

² Includes Day at the Races event, donations and copier and DVD revenue (with annual Gala to be held in Spring 2018)

³ Includes Friends Bookstore revenue

3. Goal: <u>Improve organizational effectiveness and efficiency</u>: Conduct assessment of customer services on a quarterly basis and compare results against established baseline and benchmarks.

Status: The library's management team has met to discuss the parameters of the assessment and determine the format and content of a survey to be presented to patrons on-site and on the website.

4. Goal: <u>Improve organizational effectiveness and efficiency</u>: Further integrate the library services into the local school and business communities by participating in local fairs and public events.

Status: The library participated in the National Night Out on August 1 and the City's Geranium Festival on October 14. The library had a booth at the weekly Farmers Market in order to promote its Flower and Fruit Show on August 6 and solicit participants. Staff continue to make field trips and school visits on a regular basis.

Activity 6002 - Reference and Adult Services

PROGRAM MEASUREMENTS

	Budget Projection	Year-to-Date
Reference Transactions	14,000	7,186
Adult/YA Programs Presented	250	144
Adult/YA Programs Attendance	5,500	3,224

2017-2018 GOALS AND OBJECTIVES

1. Goal: <u>Improve organizational effectiveness and efficiency</u>: Develop new programming with films and guest speakers that promotes conversations with library audiences about the issues of immigration with people's stories about coming to California.

Status: After an exciting summer that involved audiences with three filmmakers, one film historian, discussions and films about family history, staff is now working on new programming for 2018.

- 2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Explore new ways of engaging immigrant communities in library programs and services for a grant project.
 - Status: Completed. Presented Global Citizens, One World, Many Stories, a summer program for adults that engaged immigrant communities in special programs on family history with art workshops, a flower show, programs on how to preserve family history, reading for prizes, and a women's history exhibit and reception, Herstory: Chinese American Women 165 Years of Struggle & Success, honoring notable women leaders who contributed to the success of Monterey Park.
- 3. Goal: <u>Improve organizational effectiveness and efficiency</u>: Develop new Teen Tech Week and Teen Read Week programs to promote reading and technology with teens.

Status: YA Services launched the announcement of a teen art contest and art workshops for Teen Read Week October 8-14. Teens submitted artwork using the theme, *Unleash Your Story*. Winners were selected in two first place categories with each receiving a \$50 Amazon gift card sponsored by the Friends of the Library.

Activity 6003 – Technical Services

PROGRAM MEASUREMENTS

	Budget Projection	Year-to-Date
Book Titles Added Audio-Visual Titles Added Total Cataloged Titles Added	3,300 <u>520</u> 4,020	2,334 <u>240</u> 2,574
Cataloged Books Added Cataloged Audio-Visual Added Government Documents Added Total Cataloged Items Added	4,600 560 <u>560</u> 5,720	1,585 247 <u>742</u> 2,574
Total Items Purged # of Materials Borrowed From Other Libraries # of Materials Other Libraries Borrowed	7,000 10 20	3,786 2 4
Total Collection	165,000	153,092
Cataloged Titles	145,000	129,795

2017-2018 GOALS AND OBJECTIVES

1. Goal: <u>Improve organizational effectiveness and efficiency</u>: Acquire ten Chromebooks to supplement existing computers and provide alternatives that offer mobility and versatility to support increased computer usage in the library.

Status: The library purchased ten Chromebooks, a wireless printer and charging stations using the Southern California Edison grant *Building 21st Century Skills* for Tweens and Teens.

2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Elicit free online links and catalog records for government documents such as the census and congressional documents to allow 24/7 access by the public by participating in the Federal Depository Library Program's Cataloging Record Distribution Program.

Status: **Completed.** Staff submitted necessary documentation to qualify for the free online links and catalog records for government documents through the Federal Depository Library Program's Cataloging Record Distribution Program. The library now receives records monthly.

3. Goal: <u>Improve organizational effectiveness and efficiency</u>: Further participate in the City's Website Committee to redesign and revamp the Library's Webpage to improve accessibility and boost interest.

Status: The library's Technical Services Senior Librarian attended the City's Website Committee on July 25. This Committee plans to invite representatives from each department to be involved in setting the City's Website policy. The Library's Website Committee, which includes representatives from different divisions, revamped the library webpage in September 2017.

Activity 6004 – Circulation Services

PROGRAM MEASUREMENTS

	Budget Projection	Year to Date
Total Items Circulated	242,000	108,501
Item Circulated Per Capita/Year*	3.94	1.75
Weekly Hours of Opening	44	44
Average User Visits Per Day	997	961
Total User Visits Per Year	333,000	159,541
New Cardholders Registered	3,000	1,692
Library Cardholders	57,000	48,165
# of Requests for Items Checked Out	1,000	469
Overdue Notices-Processed	5,000	2,300

^{*}Based on population figure of 61,075

2017-2018 GOALS AND OBJECTIVES

1. Goal: <u>Improve organizational effectiveness and efficiency</u>: Investigate new 21st century technology in patron self checkout using the convenience of a mobile app on the patron's personal device to expedite customer service. The patron selects a book from the shelf and using a personal device checks out the item with the mobile app which sends the information to the library's computer system. The patron desensitizes the item near the Circulation desk and can take the item home. Only items checked out using the mobile app will be desensitized.

Status: **Completed.** Testing of equipment and training of staff was completed in October and the mobile app is now available for patrons to download. Promotion to the public began in November and some patrons are already using the technology.

2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Recruit and retain Circulation volunteers to assist in making available returned library materials quickly accessible for the public, fulfilling patron needs.

Status: Staff continue to work with the library's volunteer coordinator to match Circulation's needs with available volunteers. Staff depend on reliable volunteers for assistance with returning library materials which allows library clerks to offer superior customer service to our patrons. Circulation has added three new volunteers for a current total of five active volunteers.

Activity 6005 – LAMP Literacy Program

PROGRAM MEASUREMENTS

	Budget Projection	Year-to-Date
Number of Students Participating	1,500	552
Number of Student Hours	29,000	11,100
Number of Tutors	100	40
Number of Tutor Volunteer Hours	4,300	1,000
Number of Tutors Trained	75	16

2017-2018 GOALS AND OBJECTIVES

1.	Goal:	Improve organizational effectiveness and efficiency: Develop a distance
		learning program that offers Citizenship Preparation to the community's
		Spanish speaking adult residents unable to attend onsite Citizenship classes.

Status: LAMP staff have begun researching content for citizenship preparation that can be loaded onto iPads to circulate outside of the library.

2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Restructure initial assessment of adult learners to better assist the tutors in developing their curriculum around the needs and goals of the student.

Status: LAMP staff have begun using the Challenger Assessment Tool to assess students prior to being matched with a tutor. They have also used this information to assist the tutors with lesson planning.

3. Goal: <u>Improve organizational effectiveness and efficiency</u>: Boost passport application intake by increasing service hours and extending to include passport services during special events.

Status: LAMP's Acting Literacy Program Administrator has begun looking into possible dates to hold another passport event.

Activity 6006 - Children's Services

PROGRAM MEASUREMENTS

	Budget Projection	Year-to-Date
Reference Transactions (Children's)	9,500	4,900
Children's Programs	440	260
Children's Programs' Attendance	18,000	12,250

2017-2018 GOALS AND OBJECTIVES

1.	Goal:	Improve organizational effectiveness and efficiency: Add monthly puppet show
		program to expand literacy enrichment activities for children and caregivers.

Status: Puppet shows were performed in July for 209 children and caregivers. They are currently on hold due to lack of staffing until the part-time Librarian position is filled in Children's Services.

2. Goal: <u>Improve organizational effectiveness and efficiency</u>: Provide library outreach to classrooms and host field trips to the library for schools and child care centers.

Status: During fiscal year 2017-18 staff has performed outreach to over 970 children, parents, teachers and administrators during 25 field trips to the library and six visits to schools.



Library Board of Trustees Staff Report

DATE: January 16, 2018

AGENDA ITEM NO: 9

TO:

Library Board of Trustees

FROM:

Norma Arvizu, City Librarian

SUBJECT:

Strategic Plan

RECOMMENDATION:

It is recommended that the Library Board of Trustees:

- 1. Receive and file this report; and
- 2. Take such additional, related, action that may be desirable.

EXECUTIVE SUMMARY:

Update on the library's progress on goals and objectives within its strategic plan

BACKGROUND:

None

FISCAL IMPACT:

None

Respectfully submitted by:

Marma Arvizu

City Librarian

Prepared by:

Gwen Kishida

Administrative Secretary

ATTACHMENTS:

1. Strategic Plan

ATTACHMENT 1 Strategic Plan

x. Strategic Goals and Objectives Timeline

Goal 1: Strengthen and Build Staff Capacity

1.1 Increase Staff

Status	Completed. Appointed Children's Librarian 11/16 Appointed Children's Senior Librarian 4/16	Completed. Recruited 2 PT Librarians for Reference. Recruited PT Librarian in Children's 5/16.	Restrictions due to budget constraints.	Planning stage. Restrictions due to budget constraints. Revenue must increase.	Researching. Still ongoing and will seek grants once Literacy Program Administrator is in place.
When	November 2015	November 2015	August 2017	Spring 2016	Spring 2017
Who	City Librarian	Senior Librarians with City Librarian	City Librarian with Senior Management Team	Literacy Program Administrator and City Librarian	Literacy Program Administrator and City Librarian
What	Fill open Librarian and Senior Librarian positions in Children's Services.	Recruit for 4 PT Librarians and PT Library Clerks	Add additional FT staff members to serve the community	Convert 1 PT to FT status in LAMP with additional sustainable funding stream from Passport Services	Convert PT to FT status in LAMP with new grants that target and support individualized literacy tutoring services LAMP family related services (Reading Rockets, Chinese Literacy, Family for Literacy)

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Provide more training opportunities to part-time Library Clerks on customer service, dealing with difficult patrons, homeless and diversity	Part-time Library Clerks in Circulation	Ongoing	Completed.
Encourage staff to utilize Twitter for library promotion such as when bringing out new library material	Circulation Supervisor and staff	January 2016	Completed.

1.2 Diversify staff to meet the language needs of community

Status	Completed. Library has staff members who speak Cantonese, Mandarin, Spanish and Vietnamese	Completed. Library offers Cantonese, Mandarin and Spanish storytimes once a month
	Completed. Library ha members who speak Ca Mandarin, Spanish and Vietnamese	Completed. Library offers Cantonese, Mandarin and S storytimes once a month
When	Ongoing	Ongoing
Who	City Librarian and Human Resources Department	Senior Children's Librarian and Children's Librarian
What	Employ staff members who speak community languages.	Engage volunteers who can provide Storytime in community languages.

1.3 Provide staff opportunities for professional development

What	Who	When	Status
Encourage staff to attend webinars, read professional journals, and attend on the ground training and conferences when possible.	Senior Management Team	Ongoing	Completed. This objective is now part of staff responsibilities.
Provide training on leadership and supervisory skills for LAMP Senior Library Clerk José Garcia to help lead and supervise PT staff and volunteers	LAMP	Fall/Winter 2016	Completed.
Encourage Technical Services Library Clerk to enroll in online Infopeople courses on book repair and mending to improve skills	Technical Services Library Clerk, Technical Services Senior Librarian	Ongoing	Still ongoing. Will send Technical Services Clerk to online training when it is available.
Continue professional growth in Infopeople classes, ALA & CLA conferences, Innovative Users' group Conference and Innovative University classes to keep up with technology.	Technical Services Senior Librarian	Ongoing	Ongoing and continuous

1.4 Encourage education and training in technology trends

What	Who	When	Status
Offer incentives for professional degrees and certifications	City Librarian		Completed. City implemented professional education incentives for all personnel.
Invite technology experts to library to train staff on new trends	City Librarian and Senior Management Team	8	Completed. Training was provided by professionals from OverDrive, Chromebooks, Website vendor, MeeScan and 3D Printer to staff.

1.5 Survey knowledge base of staff for needs assessments

Who When Status	City Librarian and November 2015 Ongoing Senior Management Team	Senior Management January - Completed. Trainings on	Team December 2016 working with the Homeless and	patrons with Mental Issues, City	Leadership Academy and Liebert	Cassidy Whitmore ICRMA	workshops have been offered to	The factor of th
What	Create a document that identifies knowledge attributes and needs of staff	Work with Staff to close knowledge gaps by	providing necessary trainings					

1.6 Allot more time at weekly staff meetings to promote engaging conversations about operations and needs

When Status	Monthly meetings were	postponed due to absence of City	Librarian during medical leave.	Monthly trainings will begin	every 4 th Wednesday of month
W	January 2016		70	#3 Ø	
Who	City Librarian and	Senior Management	Team	æ	
What	Schedule quality staff meetings monthly with open	forum discussions			

Goal 2: Increase Sustainability

2.1 Re-engage past donors

Status	In progress
When	2016
Who	City Librarian working 2016 with Foundation and Friends of the Library
What	Outreach to past donors involved in the previous renovation campaign and invite them to participate in programs to be recognized

2.2 Personalize the Library, the Library's story and communicate it consistently and comprehensively

Status	Marketing Tool in process stage.
When	January 2016
Who	City Librarian with Senior Management Team
What	Create a corporate package that captures the vision and mission of the library and promote it throughout the community Crity Librarian with Senior Management Community

2.3 Clarify Foundation and Friends Boards needs to bring in higher net revenue

What	Who	When	Status
Work with Foundation and Friends of the Library	City Librarian	January 2016	Completed. Foundation raised
Board to increase levels of fundraising events and set			its highest fundraising gain at the
annual budgets			2017 Gala.

2.4 Recognize donors for their annual support

Status	Ongoing
When	2015-2018
Who	Event Planning Staff
What	Name donors at events and fundraisers

2.5 Requests for donations should be communicated consistently making donations easier

What	Who	When	Status
Create a donation widget on website and promote	Staff with technology	January 2016	Staff researched various widgets
donation requests throughout library	skills and graphic		and found there were costs. Will
	designs		continue to research for one
			through grant efforts.

2.6 Align all library fundraising efforts under a single campaign message

Status	Completed. Funding groups work with each other across the board and have created a friendly participatory effort.
When	November 2015
Who	City Librarian, Board November 2015 of Trustees, Foundation, Friends of the Library and library staff
What	Send fundraising efforts to all boards to promote and participate as a comprehensive team working together for the same goal

2.7 Spend more time networking and expanding outreach of the library

What	Who	When	Status
ingage a more cooperative and collective organized	City Librarian and	January 2016	Completed and ongoing. Efforts
effort to promote library services	Senior staff working		from staff to be in the community
ii ii	with all staff and		presenting storytimes and
	contacts		information and activities at local
			schools, convalescent facilities,
			centers and other city events to
			saturate community with library
			brochure and list of events.

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2.8 Identify corporations that align with library's organizations functions

Status ·	Ongoing.	Completed. LAMP began. offering passport services in January 2016. Staff continue to look into grant opportunities.	Completed. New volunteer handbook was created and applications are sorted to fit various division needs.	Ongoing. Continuous volunteer recruitment and training as needed. Acting Literacy Program Administrator launched the largest tutor recruitment seen in the library.
When	January 2016- 2018	2016	2016	Ongoing
Who	City Librarian, Senior Management Team, Librarians and Support Staff	LAMP	LAMP, Circulation, Administration	LAMP
What	Research missions of corporations that support the library's organization and outreach services to them	Develop more diversified funding streams for LAMP – passport services and grants	Develop a more cohesive and skillful volunteer base	Increase number of volunteer tutors and teachers

Goal 3: Focus on Reading and Literacy across the City

3.1 Enhance the library collection

Status	Completed. Applied for Bilingual Books State Library Grant and awarded \$7,500	Ongoing and continuous. Graphic novels were moved 5/17.	Ongoing and continuous. Reference was moved 10/16.	Completed. Signs were added in Children's in 2016. New book and DVD displays were purchased.
When	June 2017			
Who	Children's Librarians	Children's Librarians	Librarians in Children's and Reference Departments	FT and PT Staff working with City Librarian and Senior Staff
What	Recognizing that the Children's collection accounts for approximately 70% of total library circulation, increase children's book budget accordingly.	Expand the children's collection in areas of greatest demand: picture books, fiction and graphic novels.	Weed old, obsolete and unused materials from the Children's and Reference collection to maintain relevance to the community.	Reorganize materials and create displays and signage to make access to materials easier for patrons.

3.2 Establish outreach efforts to promote Storytime and Book Talks to local schools and centers.

What	Who	When	Status
Perform outreach to local elementary and high school classrooms to promote library services and literacy to students, teachers and parents.	Children's Staff		Completed and ongoing. Children's Senior Librarian visits several schools each month.
Visit parent nights and special events at schools.	Children's Staff		Completed and ongoing. Staff attended Bella Vista Parent's
			Night and Community Partners
	×	2	Outreach event and judged
			Brightwood School's Student
			Talent Show.

Completed and ongoing. Children's staff currently conduct several field trips every month.	dren's Completed and ongoing. Staff delivered to every preschool through 6 th grade classroom in Monterey Park on a monthly
	Reference and Children's Staff
Host library visits and field trips by schools, preschools and learning centers.	Deliver library calendars, brochures and flyers monthly to every school in Monterey Park.

3.3 Invite more Local and National Authors

Status	Completed and ongoing. Two authors visited in May 2017.	Completed. National acclaimed authors were invited to present at library. Pulitzer Prize winner Sonia Navarro presented Enrique's Story at library.
When		
Who	Children's Librarians	Adult and YA Librarians
What	Host at least one author visit for Children's each year.	Invite National Authors for Adult Reference

3.4 Create a formal document establishing statistical circulation information for library selectors

What	Who	When	Status
Circulation and non circulation of collection should	Circulation Supervisor	January 2016	Ongoing
be documented to provide statistical information for	and Staff		
selectors when weeding or replacing items			

3.5 Expand eBooks Collection

What	Who	When	Status
Subscribe to Tumblebooks, which updates and expands its offerings of eBooks on an ongoing and continual basis.	Children's Librarians		Completed and ongoing.
Subscribe to popular Non Fiction and Fiction Adult and YA eBooks	Reference Senior Librarian and YA Librarian		Completed. eBooks were offered through Baker and Taylor Blio online and now through OverDrive.
Subscribe to International and language eBooks	Reference Librarians		Completed. OverDrive offers eBooks content in Spanish and Chinese languages

3.6 Publicize and Market new additions to the collection

What	Who	When	Status
What	Who	When	Status
Use eBooks in Storytime to promote the collection and to teach parents and children how to access these resources.	Children's staff		Completed and ongoing.
Advertize addition of specific genre to the collection on website, Twitter, News Releases	Senior Staff and City Librarian		Completed and ongoing.
Develop proper procedures to analyze and congregate data to make informed decisions about collection circulation statistics	Technical Services Senior Librarian	January 2016	Librarians made a joint effort to analyze their collections and weed out uncirculated and
			outdated materials. Children's staff labeled collections by genre to make it easier for patrons to find desired materials.

3.7 Add value to intra-city departments by utilizing reference librarians as a resource in support of projects, or as research assistance for grants

Status	Library staff offered historical	research assistance to various City	departments such as information	on past historical City managers,	police chiefs, landslides etc.
When	February 2016-	2018			
Who	City Librarian and	Management Staff	**		
What	Promote professional librarian services for grant	research and research skills for project needs to other	City departments		

Goal 4: Update Existing Technology and Acquire New Technology to Remain Current with Trends

4.1 Replace old public computers with new ones on a rotation cycle annually

Status	Ten (10) computers were replaced in 2015 and five (5) more will be replaced by December
When	2015-2018
Who	Technical Services Senior Librarian
What	15 new public computers will be replaced annually to Provide high customer service Senior Librarian

4.2 Continue to apply for e-rate

Status	Completed and ongoing. E-rate grant is current.
When	2016-2018
Who	Technical Services Senior Librarian
What	Apply for e-rate grants to maintain discounts offered to library annually

4.3 Extend links to technology centers and library resources online

Status	Completed. After careful	analysis and usage monitoring, it	was determined the community	was not interested in online,	testing and certification other than	in literacy.
When	January 2016				77	
Who	Senior staff working January 2016	with Technical	Services	± 7),		
What	Add relevant content to the databases that will serve	the needs of the community for online testing and	certification			

4.4 Add overhead projectors in meeting rooms

What	Who	When	Status
Assess cost for overhead projectors in meeting rooms	City Librarian and	January 2016	Status: City sent job out to bid.
and computer lab	Public Work staff	ම ශ බ	Currently waiting on the
			contractor to begin work.

4.5 Increase eBooks and databases

What	Who	When	Status
Using survey results, subscribe to eBooks academic and personal interests	Reference and Children's Librarians	December 2015- 2018	Librarians have begun assessing community survey results.
Research databases that support interests to the community	City Librarian and Senior Management	December 2015- 2018	Librarians will research viable databases.
	Team		

4.6 Seek online learning tools for patrons

Status ,	Completed. Investigated and	made determination cost was too	high and usage too low when	these databases were in place	before.
When	January 2016-2017		77.	- 14	
Who	City Librarian /Senior	Reference Librarian			
What	Investigate cost of Niche Academy, Gale Resources,	language software			

4.7 Promote Distance Learning

Status	Completed. Reading Horizons is in place and in use by literacy students.	
When	December 2015	
Who	Literacy Administrator	
What	Advertize Reading Horizons Software	

4.8 Provide training, online or in the library to patrons on the use of new technology trends

	l to	
Status	Completed and ongoing. Computer classes are offered to children monthly and adults weekly.	Not feasible/advisable due to copyright law.
When	December 2016- 2018	January 2015-2018
Who	City Librarians and Senior Staff	Children's Staff
What	Provide training, online or in the library to patrons on the use of new technology trends	Use YouTube videos to promote Storytime Reading and Children's Staff dramatic play

4.9 Focus on all dimensions of technology so that staff is well equipped and trained to provide digital resources services to patrons,

Status	Completed. Technical Services	the City's Technology	Committee.	Completed. Technical Services	Senior Librarian attended the	City's GIS system	Demonstration.	Completed. Technical Services	Senior Librarian received the	quote from Bibliotheca for RFID.	Restricted due to defeat Tax	Measure
When	January 2016			2016-2017				March 2016				
Who	Staff with	background		Technical Services	Senior Librarian			Circulation	Supervisor and	Technical Services	Senior Librarian	
What	Create a Technology Committee to research upcoming futuristic technology trends to be used to acquire	information		Invite experts in new technology devices and their use				Continue to investigate new digital technologies for	libraries including RFID		8	and the state of t

4.10 Bring innovative computer classes to patrons

What	Who	When	Status
Add computer classes for children 7-12 years of age on mouse and keyboarding skills, Microsoft Word, internet use, etc.	Senior Children's Librarian	Spring 2016	Completed. Created new monthly computer classes for children.
Bring innovative computer classes to patrons	Reference Senior and Spring 2016 YA Librarian, LAMP Staff	Spring 2016	Completed. Computer classes on how to use social sites, computer bullying and other topics were presented to patrons.

Goal 5: Build strong collaborations with other City departments such as the Art and Culture Commission, Economic Development Department and with community businesses and organizations

Draw on the "new leader" opportunity to reconnect with community and stakeholders, i.e., service clubs, Chamber of Commerce, etc. via the library. 5.1

What	Who	When	Status
Explore opportunities for partnership with other	Children's and YA	Spring 2016	Completed and ongoing.
organizations whose objectives align with those of	Librarians	22	Children's Senior Librarian has
the Children's and YA Departments		XI .	regularly attended Kiwanis and
•			Women's Club meetings.

5.2 Promote multiple avenues to obtain the services that public libraries offer.

Completed and ongoing. Staff	promote programming and other	events.	
September 2015			
Technical Services	Senior Librarian		

Establish Twitter Account			

5.3 Bring public awareness to other City departments of all services the library provides free of charge or at little cost

Offer assistance to other City departments in grant writing professional services library staff are knowledgeable in	City Librarian with the help of professional library	Spring 2016 - 2018	Completed. City departments have utilized library staff services and knowledge when inquiring
	staff	-	about professional writing.

5.4 Engage interdepartmental partnerships to promote services correlated with public service and City assistance.

· Status	Completed and ongoing. 2017 was the third annual Pool Party to close out the Children's Summer Reading Program.	Completed. A different approach presented by the Technical Services Senior Librarian was implemented using an eBlast within neighboring communities.	Completed. Fire Department did on-site training and at a storytime
When	June 2016	Spring 2016	March 2016
Who	Children's Librarians	City Librarian and Monterey Park Police Departments	City Librarian, Senior March 2016 Reference Librarian, Fire Department
What	Offer the Summer Pool Party in conjunction with Aquatics and Parks and Recreation and explore additional opportunities for partnership with these departments	Neighborhood Watch	Home Fire Prevention

5.5 Expand community partnerships with local businesses so the library can aggressively offer library services to patrons that provide trainings in commercial and nonprofit employment.

Status	Completed. Literacy program has	partnered with Workforce	Employment agencies through the	WIOA II Grant. Adult Reference	continues to post job referrals	from EDD.
When	May 2016	3				
Who	Adult Reference	Librarian and	Literacy	Administrator		
What	Contact workforce skills centers and employment	agencies		•		

public center in job seeking, identifying best practices and providing opportunities for major employers in locally and regionally to 5.6 Host annual Libraries, Economic Development and Jobs Summits that will highlight the important role the library plays as a work with the library.

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wnat	Who	When	Status
Invite Economic Development City staff and job	City Librarian, Adult March 2016, 2017,	March 2016, 2017,	Completed and ongoing.
recruiters to the library for promotional events	Reference Librarian	2018	A strong relationship between
8	and Literacy		Economic and Community
7	Administrator		Development and library has been
			established to promote library
	t		events.